



## **Appendix 1-D: Public Involvement Plan and Complaint Resolution Plan**



**CHAMPLAIN HUDSON  
POWER EXPRESS  
PUBLIC INVOLVEMENT PLAN  
SEGMENT 18B – LAKE  
CHAMPLAIN  
October 12, 2023**

## REVISION HISTORY

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03	All Text	04/05/22	Finalizing Draft
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# 1 Project Overview

The Champlain Hudson Power Express (CHPE) is a renewable energy transmission project that will deliver clean power to the New York City metropolitan area. The energy brought to New York consumers through this project will be hydropower produced by Hydro-Québec in the Canadian Province of Québec utilizing natural water flows to generate electricity. The project will play a key role in New York's energy transformation by lowering greenhouse gas emissions while creating jobs and generating billions of dollars in new investments. CHPE will span nearly 339 miles from the U.S.-Canadian border to the heart of New York City (detailed in Figures 1 and 2). The project will deliver enough power for more than one million New York homes and supply power to Quebec sections. CHPE will also provide significant economic benefits to The Empire State, including an estimated \$1.7 billion in tax revenue for local municipalities.

CHPE will construct the high voltage direct current (HVDC) transmission line (two 400kV cables with a fiber optic cable) in both marine (192 miles or 56.6% of total alignment) and overland (147 miles, 43.4%) environments, with approximately three-quarters of the overland alignment within railroad (CP, CSX, and PA) right-of-way (ROW) and the balance of the overland miles (24.5%) in NYSDOT, Thruway Authority, local road ROWs, recreational sites, and private lands. CHPE will place the HVDC transmission line underground in both the marine and overland alignments. In addition to the transmission line, CHPE will construct an HVDC Converter Station in Astoria, Queens, and a high voltage alternating current (HVAC) system including a 0.3-mile overhead line, modification of the Astoria Annex Substation, and a nearly 3.5 mile (two 345kV cables) from the Astoria Annex to the Rainey Substation, a.k.a. the Astoria-Rainey Cable (ARC). CHPE will construct the Converter Station and HVAC system on the Astoria Annex and underground city streets in Queens.

## 1.1 Impacted Municipalities:

- **Washington County:** Town of Putnam, Town of Dresden, Town of Whitehall, Village of Whitehall, Town of Fort Ann, Village of Fort Ann, Town of Kingsbury, Town of Fort Edward and Village of Fort Edward.
- **Saratoga County:** Town of Moreau, Town of Northumberland, Town of Wilton, Town of Greenfield, City of Saratoga Springs, Town of Milton, Town of Ballston, and Town of Clifton Park.
- **Schenectady County:** Town of Glenville, Village of Scotia, and Town of Rotterdam.
- **Albany County:** Town of Guilderland, Village of Voorheesville, Town of New Scotland, and Town of Coeymans.
- **Greene County:** Town of New Baltimore, Town of Coxsackie, Village of Coxsackie, Town of Catskill, and Village of Catskill.
- **Rockland County:** Town of Stony Point, Village of Haverstraw, Village of West Haverstraw, Town of Haverstraw, and Town of Clarkstown.
- **Bronx County:** Bronx

- New York County: Manhattan
- Queens County: Queens

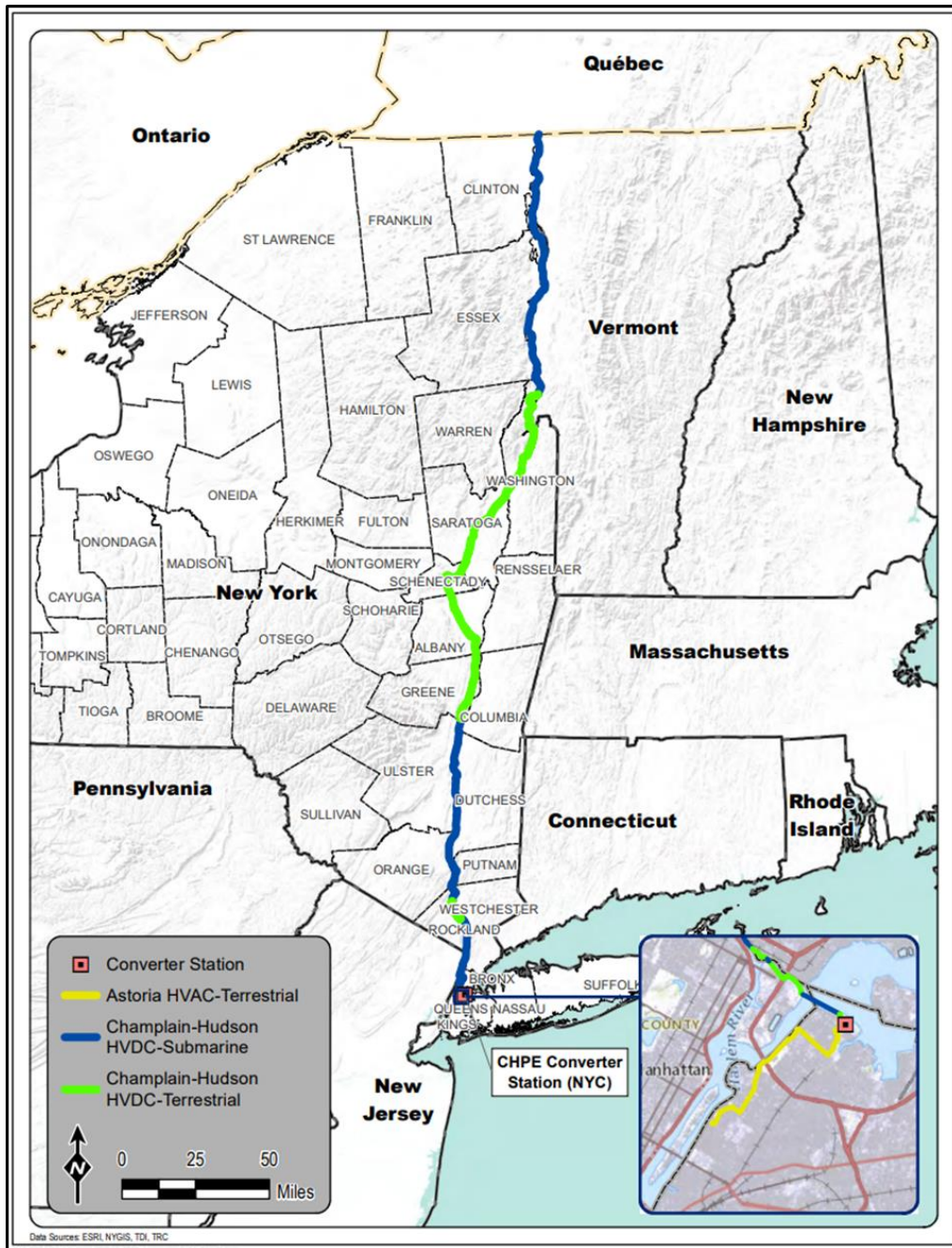


Figure 1 CHPE Project Route Map.

**Figure 1. Segments 13-15 Regional Location Map**



**CHPE EM&CP**

Bronx, New York, and Queens County,  
New York

— Segment 13-15



Prepared July 25, 2023  
Basemap: Esri "World Topographic Map" map service

**Figure 2 Segments 13-15**

## **2 Public Involvement Plan Overview:**

The Public Involvement Plan (PIP) is a living document and serves as a proposed set of actions, strategies, methodologies, and overarching timeline to guide the outreach process throughout construction and post-construction site restoration. CHPE will update the PIP throughout the project entering commercial operation.

CHPE has developed The Public Involvement Plan to encourage public awareness and understanding of the CHPE project. The overall goal of the PIP is to promote two-way communication between the project and residents, public officials, and business owners in each affected community.

The PIP provides an overall framework for conducting a comprehensive and effective information exchange throughout the project. However, the framework is also flexible, scalable, and customizable, to meet the specific communication needs most effectively of each affected community. The PIP can also be modified based on suggestions from community members and officials.

CHPE has included specific public outreach activities and affected stakeholders for this segment, as well as a public meeting and notification information Attachment 1 at the end of this document.

### **2.1 Public Involvement Goals:**

The goals of the construction-phase outreach program will be to:

- Communicate information, proposed schedules, and other matters to the public and stakeholders regarding Environmental Management and Construction Plans (EM&CPs) submitted for each segment and upcoming construction activities during the construction phase.
- Keep residents and officials in affected communities, local stakeholders, and interest groups; and the news media informed promptly of significant project activities.
- Provide a method for stakeholders to inquire and raise concerns with the project team.
- Work to create and maintain, through an active Public Involvement plan, a climate of understanding and trust aimed at providing information and responding to concerns promptly.
- Comply with Article VII public outreach requirements.

The term "stakeholders" includes a broad range of individuals and organizations, including agencies and community groups with specific interests in renewable energy, including elected and appointed officials, business owners, commercial entities, emergency responders, schools, transit companies, landowners (host and abutting), and others located within or having interests within the Project Area. This term also applies to the general public in the Project Area.



## **2.2 Public Involvement Team:**

The Public Involvement Plan will complement previous and ongoing outreach efforts by the Certificate Holder, CHPE LLC. WSP will support CHPE's Outreach and include several project partners. WSP is one of the world's leading engineering, environmental, and professional services firms comprised of engineers, planners, technical experts, construction managers, and communications and public involvement professionals. A clear division of roles and responsibilities will maximize CHPE's Outreach team communication efforts and provide consistency of messages and approach. The following highlights the delineation of primary responsibilities:

- Public Outreach Program Oversight, Public Relations & Media Engagement - CHPE LLC
- Public Outreach Program – WSP, with support from CHPE LLC
- Public Relations & Media Engagement along with oversight of Public Outreach Program – CHPE LLC
- Public Relations/Tech Support – Mower
- Press & Media Engagement – Risa Heller
- Regulatory Compliance – Young/Sommer LLC

## **2.3 Community Outreach Stages and Schedule:**

Outreach for the CHPE project will be ongoing and be adjusted depending on the stage of the project, the geographic segment, and the construction method. This project has been broken into multiple segments and will include overland and marine construction.

### **Lake Champlain**

Construction Expected: Spring 2024 – Fall 2024

Outreach Anticipated: Q4 2023 – Q3 2025

Before the start of construction, CHPE will conduct Outreach at recreation centers, marinas, parks/visitors' centers, and ferry terminals. CHPE will post flyers and signage to notify recreators of potential access restrictions. CHPE will send official notice of construction to mariners, local officials, and relevant state and federal regulators. Although construction is on the New York side of Lake Champlain, Outreach may also be conducted on the Vermont side since construction will likely be visible from both shorelines at times.

Outreach Tactics: Meetings with key elected officials and other stakeholders (as guided by elected officials), direct mail, flyers, and signage. Tactics are described in more detail in section 3.

Sequence of Outreach:

Pre-construction: Outreach to affected stakeholders; virtual meetings with local officials; Any required notifications sent according to regulations as outlined in Section 3.1.

Construction – Continued communication with the community through outreach tactics as construction progresses.

### **3 Public Involvement Outreach:**

Throughout the project design and construction project, the Certificate Holders' Outreach team will create informational materials to be disseminated to the public during public meetings and events and as needed. Materials produced by the Certificate Holders' Outreach team will include materials for the existing project website [www.chpexpress.com](http://www.chpexpress.com) and project factsheets, project plans, and other materials deemed necessary by the project team with the Certificate Holders' approval. In addition, communication with affected communities will continue throughout construction as work progresses.

CHPE will translate materials into the most prevalently spoken languages in the community and additional languages as needed and upon request. In addition, virtual and in-person meetings have been held with officials to introduce the project, discuss the route through affected communities, answer questions and establish ongoing communication between municipalities and the project.

A total of nine virtual meetings have been held, with 59 local officials participating.

#### **3.1 Notices and Public Inquiries:**

Before beginning construction within a segment, CHPE will mail notifications to the following groups at least two weeks before the beginning of site preparation for construction:

- Local emergency personnel and local officials in the area where construction will occur
- Owners and occupants of properties within 100 feet of construction
- Public and private utilities within the construction area

In addition to mailed notifications to property owners, local officials, and emergency personnel listed in Attachment 1, notices will be posted in local media and displayed in public places also listed in Attachment 1. (Post offices, community centers, libraries, and bulletin boards) no less than two weeks before the beginning of site preparation. If site work is delayed significantly, CHPE will provide additional notice to the public before site work resumes. Notification materials will include a map of the construction zone, an anticipated date for the start of construction, a statement that the Facility is under the jurisdiction of the Public Service Commission and which residents and stakeholders can contact directly, and the following information for stakeholders to inquire or express a concern about the project:

##### **3.1.1 Toll-Free Phone Number**

To provide the public and interested stakeholders with a direct line to the project, the Certificate Holders' Outreach team established a 1-800 number that will record calls and alert team members when that they have received a concern or comment. The established number for the project is 1-800-991-CHPE (2473).

CHPE will respond to messages received through the toll-free project number will be responded to within two business days. The voicemail box message acknowledges receipt of the message.

### **3.1.2 Project Email Address**

To address comments and concerns from the public, the Certificate Holders' Outreach team has arranged for a project email address. The email account will receive public input and be accessible by members of the Public Involvement Team. The established project email address is [publicoutreach@chpexpress.com](mailto:publicoutreach@chpexpress.com). CHPE will respond to inquiries, comments, or concerns sent to the Project Email Address will be responded to within two business days. An automated reply acknowledges receipt of the message.

### **3.1.3 Website**

CHPE will establish a comment form on the project website. CHPE will direct comments, concerns, and general feedback submitted through the website form to the project email account listed above, which will be checked regularly by the Public Outreach Team. The project webpage is <https://chpexpress.com/>

The website will include a form for visitors to sign up for email, text and USPS mail updates and alerts regarding the project.

CHPE will respond to inquiries, comments, or concerns forwarded to Project Email Address from the website comment form within two business days.

### **3.1.4 Points of Contact**

CHPE has appointed Molly Hollister as the primary point of contact for the Project.

**CHPE:** Molly Hollister

WSP USA, One Pennsylvania Plaza, New York, New York 10119

Phone: 800-991-CHPE (2473)

Email: [publicoutreach@chpexpress.com](mailto:publicoutreach@chpexpress.com)

**DPS:** Michelle L. Phillips, Secretary to the Commission, New York Department of Public Service

Phone: 518-474-4520

Email: [secretary@dps.ny.gov](mailto:secretary@dps.ny.gov)

**DPS:** Matthew Smith

Office of Electric, Gas and Water, New York State Department of Public Service,  
Three Empire State Plaza, Albany, NY 12223

Phone: (518)474-8702

Email: [Matthew.Smith@dps.ny.gov](mailto:Matthew.Smith@dps.ny.gov).

Molly Hollister is the point of contact overseeing the Certificate Holders' Outreach team members assigned to check the toll-free phone number and project email address daily. WSP will be responsible for confirming receipt of the inquiry within two business days, routing it to the appropriate project team member for a response, following up on a resolution, and logging the communication in the stakeholder database.

CHPE will log communications with stakeholders in a database. The database will include any inquiries or comments received via the toll-free number, project email, or website and the project team's response and outgoing communication efforts, like construction notices. For complaints, CHPE will maintain a log that lists at least the date of any complaint, identity and contact information for the complaining party, the date of the Certificate Holders' response, and a description of the outcome. Call logs will be maintained and reported to the DPS in accordance with the Article VIII Certificate.

### **3.1.5 Test Message Alerts**

CHPE will coordinate with NYS DOT and NY511.gov to provide to allow the public to sign up for text message notifications of construction activities in their region.

### **3.1.6 Website Materials:**

To aid in public awareness of the CHPE project, the Certificate Holders' Outreach team will collaborate with the larger project team to develop relevant materials to keep the public and identified stakeholders apprised of project activities, both past, and future. The website includes maps of the project area, construction schedule, and complaint resolution procedures.

Materials produced by the Certificate Holders' Outreach team will not be limited to informational materials.

### **3.1.7 Informational Pamphlets and Factsheets:**

The Certificate Holders' Outreach team will develop informational material throughout construction. A project factsheet has been created that explains the entire project and its impacts and benefits at the local level. It also includes project contact information, as well as how to file a complaint or concern with the Department of Public Service, and Frequently Asked Questions from the public about how construction will proceed. In addition, CHPE will deliver informational materials to points of interest along the corridor, including libraries and other community centers. Materials will be available in multiple languages based on the most frequently used languages in the host community. All materials will be posted on the CHPE website.

CHPE will develop flyers to notify the public of upcoming construction. Based on the needs of specific project segments and communities within the segment, these flyers will be distributed to local marinas, bait and tackle shops, recreation facilities, libraries, post offices, community bulletin boards, and other public facilities to provide notice of construction. Flyers will include CHPE contact information as well as how to file a complaint or concern with the Department of Public Service.

### **3.1.8 Doorhangers:**

CHPE will develop door hangers for use in the field if contact needs to be made with a resident or business that other methods cannot reach. The Outreach Team can attach notification materials and a written note on the door hanger. Doorhangers will include applicable contact information, including how to file a complaint with the NYS Department of Public Service.

### **3.1.9 Contact Cards:**

Contact cards, the business card size, will be developed and printed for use in the field. The contact cards will include:

- The toll-free number,
- Project email address, and
- Website for field personnel to distribute to the public if inquiries or concerns arise.

All inquiries and concerns need to be routed to the Certificate Holders' Outreach team to be responded to and cataloged in accordance with Article VII.

### **3.1.10 Signage:**

CHPS will develop and print yard signs with applicable contact information and place them at construction sites. These signs will provide additional notice to the public and allow contact information to be easily accessed should questions or concerns arise.

### **3.1.11 Variable Message Boards:**

As necessary, the Certificate Holders' Outreach team will work with the construction team to post variable message boards in advance of traffic impacts and in areas where ingress/egress may be affected.

### **3.1.12 Social Media:**

CHPE will use social media to increase awareness, promote the project, and provide construction updates and notifications. The Certificate Holders' Outreach team will have accounts and develop content for use on social media channels like Facebook, Instagram, and Twitter. In addition, CHPE will use the hashtag #CHPE to make it easy for the public to find and engage with posts.

The Certificate Holders' Outreach team will identify related organizations, such as local municipalities and community organizations, and request their participation in sharing the CHPE social media posts to increase reach.

### **3.1.13 Document Repositories**

CHPE will maintain printed document repositories at local libraries. The materials may be viewed during regular business hours. See Attachment 1 for locations. All documents will also be posted on the project website, [www.chpexpress.com](http://www.chpexpress.com)

## **4 Media**

Due to the size and reach of the project, CHPE anticipates considerable media attention throughout the project's construction phases. The project Certificate Holders' Outreach team will coordinate media requests and availability with the Certificate Holders.

### **4.1 Media Opportunity Availability:**

The project Certificate Holders' Outreach team will accept media requests and work with the larger project team to determine the appropriate project representative to respond to media availability requests.

Media requests will be evaluated case-by-case by the Certificate Holders' Outreach team to determine if members from the larger project team need to be involved in the response.

## **5 Complaint Resolution and Reporting:**

CHPE will use a stakeholder management database to log calls, complaints, and inquiries received from the toll-free phone number, email address, and website, as outlined in Section 3.1. CHPE will log each correspondence listing the date of the inquiry, contact information for inquiring party, question or complaint, and description of the outcome. The inquiry log will be made available to Certificate Holders upon DPS request. The Certificate Holders' Outreach team will notify Certificate Holders if they cannot resolve a complaint after reasonable attempts, so Certificate Holders can report to DPS within three business days, as required by the Certificate.

The Certificate Holders' Outreach team will do its best to address all claims, track responses, and make the best effort to resolve all complaints. However, a resolution may not be possible in every circumstance.

The Certificate Holders' Outreach team has begun to report public outreach activities to Certificate Holders monthly or as requested for submission to the DPS Project Manager. The public involvement report will include information tracked by each project partner supporting the public involvement plan. In addition, at the end of each year of construction, the Certificate Holders' Outreach team will provide a report of public outreach activities that year, as well as a look ahead for the next year until the Facility reaches commercial operation and any concerns that might arise during construction.

# ATTACHMENT 1

## Targeted Public Outreach and Complaint Resolution Plan 18B

### 1 Summary

This Public Involvement Plan covers what is referred to as “Segment 18B” of the CHPE Project. The information in this attachment provides more detail on the public outreach activities specific to this Segment. Activities such as the CHPE website, how to receive project updates, and how to file a comment with the Department of Public Service apply to all segments that comprise the entire 339-mile project.

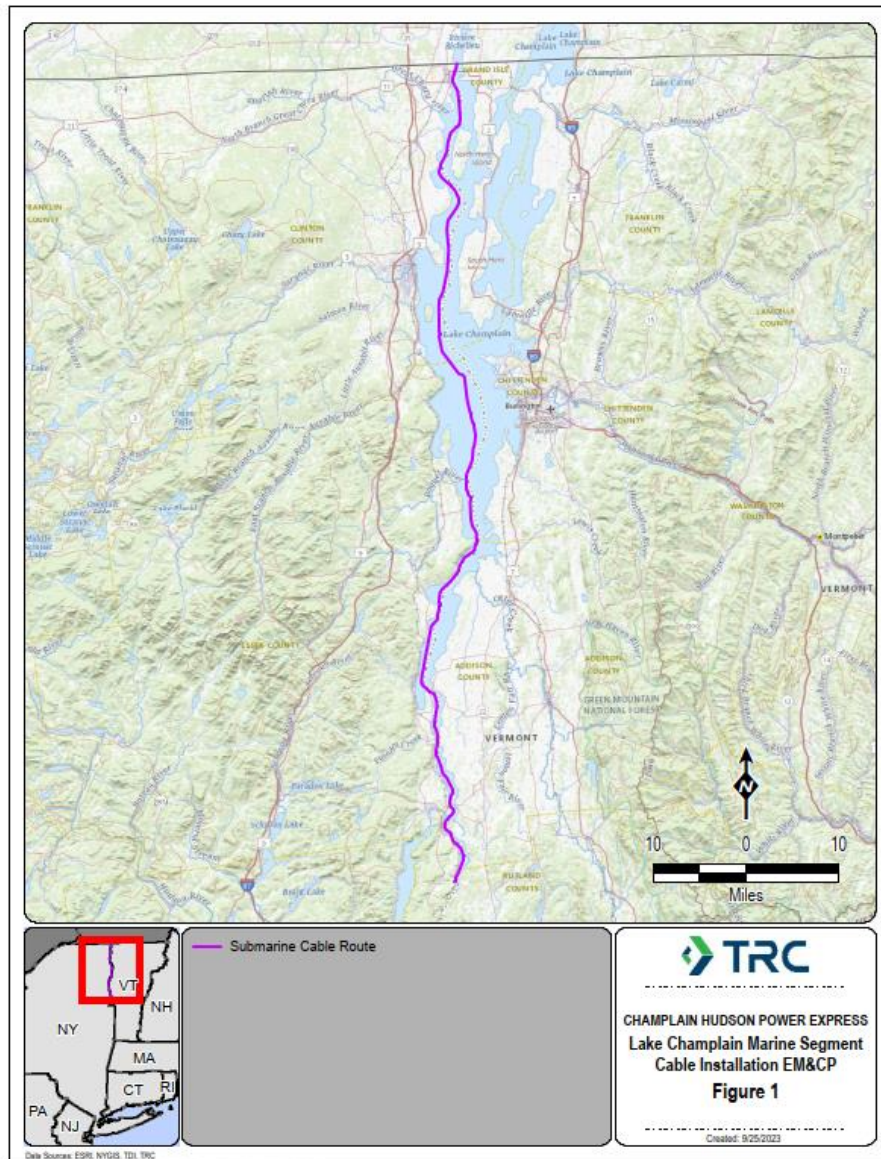


Figure 1. Segment Location

## **2 Community Profile**

Champlain is one of the largest freshwater lakes in the United States. It is an ecologically diverse system that serves as a significant recreational hub and a drinking water source. Area residents and visitors cherish the lake for its abundant fishing, swimming, boating, and other recreational activities. The lake also attracts businesses to the region with a workforce that appreciates the lake's natural beauty, Vermont's working landscapes, and New York's magnificent Adirondack Mountains.

CHPE recognizes the unique and significant natural, cultural, and historic resources of Lake Champlain and how much they contribute to the high quality of life in the New York and Vermont communities along its shores. Tourism, property values, and public health in the region are directly tied to the health and beauty of Lake Champlain. CHPE is committed to helping ensure the lake's future as a premier recreational and economic resource protecting the co-located infrastructure along its route.

## **3 Public Involvement Activities Specific to Segment 18B**

CHPE will continue ongoing communication and close coordination with these officials, the owners of co-located infrastructure, and area stakeholders during the pre-construction, construction, and restoration phases of the project.

Since 2013, CHPE representatives have met with officials throughout the Lake Champlain Region to introduce the project and then again to discuss the need for municipal consent, all of which have been granted. In addition, CHPE has provided local officials with email updates on significant project milestones and responded by telephone, email, and in-person to questions and requests for information.

### **3a. Outreach to Municipalities**

Before the start of construction and as part of the EM&CP process, CHPE will mail official notification to all New York municipalities bordering the entire length of Lake Champlain. CHPE will also conduct a virtual pre-construction meeting with municipal officials.



Municipality	Title	First	Last	Office	Street	Town	State	Zip	Telephone	Email
CLINTON COUNTY	County Administrator	Michael	Zurlo	Clinton County Gov. Ctr.	137 Margaret Street	Plattsburgh	NY	12901	518-565-4600	<a href="mailto:Michael.Zurlo@clintoncountyny.gov">Michael.Zurlo@clintoncountyny.gov</a>
	Highway Superintendent	Karl	Weiss	Clinton County Gov. Ctr.	736 Route 3	Plattsburgh	NY	12901	(518) 565-4040	<a href="mailto:Karl.Weiss@clintoncountyny.gov">Karl.Weiss@clintoncountyny.gov</a>
	County Clerk	John	Zurlo	Clinton County Gov. Ctr.	137 Margaret Street	Plattsburgh	NY	12901	518-565-4700	<a href="mailto:John.Zurlo@clintoncountyny.gov">John.Zurlo@clintoncountyny.gov</a>
	Sheriff	David	Favro		25 McCarthy Drive	Plattsburgh	NY	12901	518.565.4333	<a href="mailto:David.Favro@clintoncountyny.gov">David.Favro@clintoncountyny.gov</a>
TOWN OF CHAMPLAIN	Supervisor	Thomas	Trombley	Town Hall	10729 Route 9	Champlain	NY	12919	(518) 298-8160 Ext 201	<a href="mailto:supervisor@townofchamplain.com">supervisor@townofchamplain.com</a>
	Highway Superintendent	Allen	Racine	Town Hall	10729 Route 9	Champlain	NY	12919	(518) 298-8160 Ext 203	
	Town Clerk	Julie	Castine	Town Hall	10729 Route 9	Champlain	NY	12919	(518) 298-8160 Ext 210	<a href="mailto:secretary@townofchamplain.com">secretary@townofchamplain.com</a>
VILLAGE OF ROUSES POINT	Mayor	John	LaBonte	Village of Rouses Point	139 Lake Street	Rouses Point	NY	12979	518-297-5502	<a href="mailto:mayor@rousespointny.com">mayor@rousespointny.com</a>
	Clerk	Christopher	Latremore	Village of Rouses Point	139 Lake Street	Rouses Point	NY	12979	518-297-5502	<a href="mailto:admin@rousespointny.com">admin@rousespointny.com</a>
	Fire Chief	Michael	Leblanc	Village of Rouses Point	139 Lake Street	Rouses Point	NY	12979	518-297-5502	<a href="mailto:fire@rousespointny.com">fire@rousespointny.com</a>
	Rouses Point Fire Department				48 Lake Street	Rouses Point	NY	12979	518-297-6431	
VILLAGE OF CHAMPLAIN	Mayor	Janet	McFetridge	Village of Champlain	11104 St. Rt. 9	Champlain	NY	12919	518-298-4152	<a href="mailto:mayor@vchamplain.com">mayor@vchamplain.com</a>
	Superintendent of Public Works	Michael	Jolicoeur	Village of Champlain	11104 St. Rt. 9	Champlain	NY	12919		<a href="mailto:supt@vchamplain.com">supt@vchamplain.com</a>
	Clerk	Juanita	Munoz	Village of Champlain	11104 St. Rt. 9	Champlain	NY	12919		<a href="mailto:juanita1@vchamplain.com">juanita1@vchamplain.com</a>
TOWN OF CHAZY	Supervisor	Daniel	Vesco	Chazy Town Hall	9631 State Route 9	Chazy	NY	12921	(518) 846-7544 x. 5	<a href="mailto:vescoridge@gmail.com">vescoridge@gmail.com</a>
	Highway Superintendent	Daniel	Nephew	Chazy Town Hall	9631 State Route 9	Chazy	NY	12921	(518) 846-7130	<a href="mailto:danhighway@westelcom.com">danhighway@westelcom.com</a>
	Town Clerk	Heather	Giuliano	Chazy Town Hall	9631 State Route 9	Chazy	NY	12921	(518) 846-7544 Ext. 2	<a href="mailto:townclerk@townofchazyny.com">townclerk@townofchazyny.com</a>
TOWN OF BEEKMANTOWN	Supervisor	Norman	Davis	Town Hall	571 Spellman Rd.	W. Chazy	NY	12929	(518) 563-4650 ext. 4	<a href="mailto:tobsupervisor@westelcom.com">tobsupervisor@westelcom.com</a>
	Highway Superintendent	Roger	Perry	Town Hall	571 Spellman Rd.	W. Chazy	NY	12929	518 563-4188	
	Town Clerk	Randy	Lozier	Town Hall	571 Spellman Rd.	W. Chazy	NY	12929	(518) 563-4650 ext. 2	<a href="mailto:12992townclerk@gmail.com">12992townclerk@gmail.com</a>
CITY OF PLATTSBURGH	Public Works Department			City Hall	41 City Hall Place	Plattsburgh	NY	12901	518-563-7702	<a href="mailto:dpwcity@cityofplattsburgh-ny.gov">dpwcity@cityofplattsburgh-ny.gov</a>
	Mayor	Christopher	Rosenquest	City Hall	41 City Hall Place	Plattsburgh	NY	12901	518-563-7701	
TOWN OF PLATTSBURGH	Supervisor	Michael	Cashman	Town Hall	151 Banker Road	Plattsburgh	NY	12901	(518) 562-6813	<a href="mailto:michaelc@townofplattsburgh.org">michaelc@townofplattsburgh.org</a>
	Highway Superintendent	Tim	Dubrey	Town Hall	151 Banker Road	Plattsburgh	NY	12901	(518) 562-6881	<a href="mailto:timd@townofplattsburgh.org">timd@townofplattsburgh.org</a>
	Town Clerk	Katie	Kalluche	Town Hall	151 Banker Road	Plattsburgh	NY	12901	(518) 562-6830	<a href="mailto:katiek@townofplattsburgh.org">katiek@townofplattsburgh.org</a>
ESSEX COUNTY	Chairman Board of Supervisors	Shaun	Gilliland	Essex County	7551 Court Street	Elizabethtown	NY	12932	518-873-3350	<a href="mailto:Chairman@essexcountyny.gov">Chairman@essexcountyny.gov</a>
	County Manager	Michael	Mascarenas	Essex County	7552 Court Street	Elizabethtown	NY	12932	518-873-3333	<a href="mailto:CountyManager@essexcountyny.gov">CountyManager@essexcountyny.gov</a>
	Highway Superintendent	James	Dougan	Essex County	8053 US Rte. 9	Elizabethtown	NY	12932	518-873-3736	<a href="mailto:James.Dougan@essexcountyny.gov">James.Dougan@essexcountyny.gov</a>
TOWN OF TICONDEROGA	Supervisor	Mark	Wright	Town Hall	132 Montcalm Street	Ticonderoga	NY	12883	518-585-6265 Ext. 1	<a href="mailto:supervisor@townofticonderoga.org">supervisor@townofticonderoga.org</a>
	Highway Superintendent	Sal	Bamao	Town Hall	132 Montcalm Street	Ticonderoga	NY	12883	518-585-7317	<a href="mailto:highway@townofticonderoga.org">highway@townofticonderoga.org</a>
	Town Clerk	Tonya	Thompson	Town Hall	132 Montcalm Street	Ticonderoga	NY	12883	518-585-6677	<a href="mailto:townclerk@townofticonderoga.org">townclerk@townofticonderoga.org</a>
TOWN OF PERU	Supervisor	Brandy	McDonald	Town Hall	3036 Main Street	Peru	NY	12972	518-643-2745 Ext. 5	<a href="mailto:supervisor@perutown.com">supervisor@perutown.com</a>
	Highway Superintendent	Michael	Farrell	Highway Garage	9 Cross Street	Peru	NY	12972	518-643-8657	<a href="mailto:mfarrell@perutown.com">mfarrell@perutown.com</a>
	Town Clerk	Dianne	Miller	Town Hall	3036 Main Street	Peru	NY	12972	518-643-2745 Ext. 2	
TOWN OF AUSABLE	Supervisor	Sandy	Senecal	Town Hall	111 Ausable Street	Keeseville	NY	12944	(518) 834-9052	
	Highway Superintendent	Patrick	Akey	Town Garage	111 Ausable Street	Keeseville	NY	12944	(518) 834-3003	
	Town Clerk	Bonnie	Hopkins	Town Hall	111 Ausable Street	Keeseville	NY	12944	(518) 834-9035	
TOWN OF CHESTERFIELD	Supervisor	Clayton	Barber	Town Hall	1 Vine Street	Keeseville	NY	12944	518-834-9042	
	Highway Superintendent	Jay	Champine	Town Hall	1 Vine Street	Keeseville	NY	12944	518-834-9056	
	Town Clerk	Bruce	Bourgeois	Town Hall	1 Vine Street	Keeseville	NY	12944	(518) 834-9042 ext 3	
TOWN OF WILLSBORO	Supervisor	Shaun	Gilliland	Town Hall	5 Farrell Road	Willsboro	NY	12996	(518) 963-8668 option 2	<a href="mailto:supervisor@townofwillsborony.gov">supervisor@townofwillsborony.gov</a>
	Highway Superintendent			Highway Dept.	17 Stower Lane	Willsboro	NY	12996	518 963-4556	<a href="mailto:highway@townofwillsborony.gov">highway@townofwillsborony.gov</a>
	Town Clerk	Sue	Thompson	Town Hall	5 Farrell Road	Willsboro	NY	12996	(518) 963-8668 option 1	<a href="mailto:townclerk@townofwillsborony.gov">townclerk@townofwillsborony.gov</a>
TOWN OF ESSEX	Supervisor	Ken	Hughes	Town Hall	2313 Main Street	Essex	NY	12936	518-963-4287	<a href="mailto:supervisor@townofessexny.gov">supervisor@townofessexny.gov</a>
	Highway Superintendent	Bradley	French	Town Garage	1854 Rte 22	Essex	NY	12936	(518) 963-4156	
	Town Clerk	Alicia	Kelly	Town Hall	2313 Main Street	Essex	NY	12936	(518) 963-4287 x1	
TOWN OF WESTPORT	Supervisor	Michael	Tyler	Town Hall	22 Champlain Ave	Westport	NY	12993	(518) 962-4419	
	Highway Superintendent	Dennis	Westover	Town Garage	22 Champlain Ave	Westport	NY	12993	(518) 962-4877	
	Town Clerk	Kate	Simmer	Town Hall	22 Champlain Ave	Westport	NY	12993	(518) 962-8360	
TOWN OF MORIAH	Supervisor	Tom	Scozzofava	Town Hall	38 Park Place	Port Henry	NY	12974	(518) 546-8631	<a href="mailto:supervisor@townofmoriahny.gov">supervisor@townofmoriahny.gov</a>
	Highway Superintendent	Jamie	Willson	Highway Dept.	38 Park Place	Port Henry	NY	12874	(518) 942-7155	<a href="mailto:highway@townofmoriahny.gov">highway@townofmoriahny.gov</a>
	Town Clerk	Rose	French	Town Hall	38 Park Place	Port Henry	NY	12974	518-546-3341	<a href="mailto:townclerk@townofmoriahny.gov">townclerk@townofmoriahny.gov</a>
TOWN OF CROWN POINT	Supervisor	Charles	Harrington	Town Hall	17 Monitor Bay Road	Crown Point	NY	12928	518-597-3035	<a href="mailto:supervisor@townofcrownpointny.gov">supervisor@townofcrownpointny.gov</a>
	Highway Superintendent	Kevin	Woods	Town Hall	17 Monitor Bay Road	Crown Point	NY	12928	518-597-3233	
	Town Clerk	Linda	Woods	Town Hall	17 Monitor Bay Road	Crown Point	NY	12928	518-597-3235	<a href="mailto:townclerk@townofcrownpointny.gov">townclerk@townofcrownpointny.gov</a>

### 3b. Document Repositories

CHPE will provide printed copies of public documents for public review at the following locations:

Library	Director	Street	City	State	Zip	Telephone	Email
Rouses Point Dodge Memorial Library	Anne Paulson	144 Lake Street	Rouses Point	NY	12979	(518) 297-6242	<a href="mailto:library@rousespointny.com">library@rousespointny.com</a>
Plattsburgh Public Library	Anne de la Chapelle	19 Oak Street	Plattsburgh	NY	12901	(518)563-0921	<a href="mailto:PPLInfo@cityofplattsburgh-ny.gov">PPLInfo@cityofplattsburgh-ny.gov</a>
Black Watch Memorial Library	Heather Johns	99 Montcalm Street	Ticonderoga	NY	12883	(518) 585-7380	<a href="mailto:blackwatch@townofticonderoga.org">blackwatch@townofticonderoga.org</a>

### 3c. Outreach to Boaters, Fishermen, and Mariners

CHPE will conduct targeted outreach to help those who enjoy on-water activities on Lake Champlain better understand why mattresses are installed to protect co-located infrastructure and the environmental and safety precautions used during the installation.

CHPE will distribute a plain language flyer at marinas, boat launches, and visitor information stations that describes the Segment activities, safety information for boaters, how to learn more about the project, and how to file a comment with the Department of Public Service. The flyer will be available in both English and French.

#### Marinas:

Marina	Street	City	State	Zip	Telephone	Email
Apple Island Marina	6 Featherbed Ln	South Hero	VT		05486 (802) 372-3922	<a href="mailto:getinfo@appleislandresort.com">getinfo@appleislandresort.com</a>
Barcombs Marina	90 Montgomery Street	Rouses Point	NY		12979 518 297-6112	<a href="mailto:mottboat@priemelink1.net">mottboat@priemelink1.net</a>
Bay Harbor Marina	278 W Lakeshore Dr	Colchester	VT		05446 (802) 862-4072	
Boatworks Marina	4013 US-9	Plattsburgh	NY		12901 518 561-2134	<a href="mailto:john@boatworksmarine.com">john@boatworksmarine.com</a>
Buoy 39 Marina Inc	668 Mt Independence Rd	Orwell	VT		05760 (802) 948-2411	
Burlington Community Boathouse Marina	1 College Street	Burlington	VT		05401 (802) 865-3377	
Burlington Harbor Marina	75 Penny Ln	Burlington	VT		05401 (802) 540-6869	
Champlain Bridge Marina	7724 VT-17	Addison	VT		05491 (802) 729-2469	<a href="mailto:Ray@SavAhov.com">Ray@SavAhov.com</a>
Champlain Marina	982 W Lakeshore Dr	Colchester	VT		05446 (802) 658-4034	<a href="mailto:info@champlainmarina.com">info@champlainmarina.com</a>
Chazy Yacht Club	2605 Lake Shore Road	Chazy	NY		12921 518 298-2866	<a href="mailto:info@chazyyachtclub.com">info@chazyyachtclub.com</a>
Chipman Point Marina	68 Chipman Point Rd	Orwell	VT		05760 (802) 948-2288	<a href="mailto:chipman.marina@gmail.com">chipman.marina@gmail.com</a>
Essex Marina	2272 Main Street	Essex	NY		12936 (518) 963-7222	
Ferry Dock Marina	1 King Street Dock	Burlington	VT		05401 (802) 861-2019	<a href="mailto:ferrydockmarina@gmail.com">ferrydockmarina@gmail.com</a>
Gaines Marina	141 Lake St	Rouses Point	NY		12979 518 297-7000	
Gilbert Brook Marina	715 Lake Shore Road	West Chazy	NY		12992 518 846-7342	<a href="mailto:info@montysbay.com">info@montysbay.com</a>
Ladd's Landing Marina	412 U.S. Rte 2	Grand Isle	VT		05458 (802) 372-5320	<a href="mailto:emily@laddslandingmarina.com">emily@laddslandingmarina.com</a>
Marina At Marble Island	1378 Marble Island Rd	Colchester	VT		05446 (802) 862-6804	
Marina Sieur de Champlain	195 Rang de la Barbotte	Lacolle	QC	JOJ 1J0, Canada	1 450-246-3482	
Monty's Bay Marina	562 Lake Shore Road	West Chazy	NY		12992 518 846-7900	<a href="mailto:montysbaymarina@aol.com">montysbaymarina@aol.com</a>
Mooney Bay Marina	15 Mooney Bay Drive	Plattsburgh	NY		12901 518 563-2960	<a href="mailto:jwyand@mooneybay.net">jwyand@mooneybay.net</a>
Moornings Marina	332 W Lakeshore Dr	Colchester	VT		05446 (802) 862-1407	<a href="mailto:info@moorningsvt.com">info@moorningsvt.com</a>
North Hero Marina	2253 Pelots Point Rd	North Hero	VT		05474 (802) 372-5953	<a href="mailto:jackt@northhero.com">jackt@northhero.com</a>
Plattsburgh Boat Basin	5 Dock Street	Plattsburgh	NY		12901 518 561-2800	<a href="mailto:pbm.marina@charter.net">pbm.marina@charter.net</a>
Point Bay Marina	1401 Thompson's Point Rd	Charlotte	VT		05445 (802) 425-2431	<a href="mailto:skipper@pointbaymarina.com">skipper@pointbaymarina.com</a>
Rouses Point Yacht Center	129 Lake Street	Rouses Point	NY		12979 518 297-2628	
Sail Adirondacks	54 Harbour Lane	Port Henry	NY		12974	<a href="mailto:sailadironclacks@gmail.com">sailadironclacks@gmail.com</a>
Sailing Sea to See	1 Dock Street	Plattsburgh	NY		12901 518 637-2750	<a href="mailto:Daviddnorthrup@gmail.com">Daviddnorthrup@gmail.com</a>
St. Albans Bay Marina	90 Georgia Shore Rd	St Albans Bay	VT		05478 (802) 528-3111	<a href="mailto:stalbanbaymarina@gmail.com">stalbanbaymarina@gmail.com</a>
The Boat Club at Basin Harbor	4800 Basin Harbor Rd	Vergennes	VT		05491 (802) 475-2311	<a href="mailto:stay@basinharbor.com">stay@basinharbor.com</a>
Treadwell Bay Marina	214 Bouchard Dr	Plattsburgh	NY		12901 518 563-1321	<a href="mailto:store@treadwellbay.com">store@treadwellbay.com</a>
Westport Marina	20 Washington Street	Westport	NY		12993 518 962-4356	<a href="mailto:thecrew@westportmarina.com">thecrew@westportmarina.com</a>

**Boat Launches:**

CHPE will work with the New York State Department of Environmental Conservation and the Vermont Agency of Nature Resources to post a weather-resistant flyer at these boat launches.

Boat Launch	State	Location	Boat Launch	State	Location
Crown Point	NY	44.029303°N, 73.424589°W	Horicans Access Area	VT	West Shore Road, Alburg
Port Douglas	NY	44.484442°N, 73.417180°W	Kelly Bay Access Area	VT	Hunter North, Alburg
Port Henry	NY	44.052639°N, 73.453864°W	Malletts Bay Access Area	VT	Lake Shore Drive, Colchester
Ticonderoga	NY	43.853894°N, 73.386785°W	Vantines Access Area	VT	West Shore Road, Grand Isle
Westport	NY	44.189231°N, 73.435212°W	Rock River Access Area	VT	US Route 7, Highgate
Willsboro	NY	44.400816°N, 73.389869°W	Holcomb Bay Access Area	VT	Quarry Road, Isle La Motte
Chazy	NY	44.931481°N, 73.387304°W	Van Everest Access Area	VT	Fishing Access Road on Lake Road, Milton
Peru	NY	44.618758°N, 73.445511°W	Kings Bay Access Area	VT	Lake View Drive, North Hero
Ausable Point Campground	NY	44.567452°N, 73.423791°W	Stephensen Point Access	VT	North End Road East, North Hero
Plattsburgh Wilcox Dock	NY	44.707598°N, 73.444915°W	Saint Albans Bay Access	VT	Hathaway Point Road, Saint Albans
Plattsburgh	NY	44.697157°N, 73.442050°W	John Guilmette Access Area	VT	Featherbed Lane, South Hero
Point Au Roche State Park	NY	44.774496°N, 73.387520°W	Keeler Bay Access Area	VT	off Route 2, South Hero
Point Au Roche	NY	44.803084°N, 73.364536°W	Tabor Point Access Area	VT	Sandy Point Road, Swanton

CHPE will distribute the plain-language flyer describing the segment work to the following organizations and locations:

ORGANIZATION	STREET	CITY	STATE	ZIP	TELEPHONE	ZIP
Adirondack Coast Visitors Bureau	7061 Route 9	Plattsburgh	NY	12901	(518) 563-1000	<a href="mailto:info@goadirondack.com">info@goadirondack.com</a>
North Country Chamber of Commerce	7061 State Route 9	Plattsburgh	NY	12901	518.563.1000	
Lake Champlain Committee	208 Flynn Avenue	Burlington	VT	05401	(802) 658-1414	<a href="mailto:lcc@lakechamplaincommi">lcc@lakechamplaincommi</a>
Lake Champlain Basin Program	54 West Shore Road	Grand Isle	VT	05458	(802) 372-3213	<a href="mailto:lcbp@lcbp.org">lcbp@lcbp.org</a>
Ticonderoga Area Chamber of Commerce	94 Montcalm Street	Ticonderoga	NY	12883	518--585-6619	<a href="mailto:chamberinfo@ticonderog">chamberinfo@ticonderog</a>
Lake Champlain Maritime Museum	4472 Basin Harbor Rd	Vergennes	VT	05491	(802) 475-2022	<a href="mailto:info@lcm.org">info@lcm.org</a>
Lake Champlain Transportation Company	1 King Street Dock	Burlington	VT	05491	802.864.9804	
Rouses Point Dodge Memorial Library	144 Lake Street	Rouses Point	NY	12979	(518) 297-6242	<a href="mailto:library@rousespointny.c">library@rousespointny.c</a> <a href="http://om">om</a>
Plattsburgh Public Library	19 Oak Street	Plattsburgh	NY	12901	(518)563-0921	<a href="mailto:PPLInfo@cityofplattsbur">PPLInfo@cityofplattsbur</a> <a href="http://gh-ny.gov">gh-ny.gov</a>
Black Watch Memorial Library	99 Montcalm Street	Ticonderoga	NY	12883	(518) 585-7380	<a href="mailto:blackwatch@townoftico">blackwatch@townoftico</a> <a href="http://nderoga.org">nderoga.org</a>
Lake Champlain Visitors Center	814 Bridge Road	Crown Point	NY	12928		
Adirondacks Welcome Center	I-87 Northbound	Queensbury	NY	12804		
Adirondack/Beekmantown Gateway Info Center	87 Southbound	West Chazy	NY	12992		

Bait Shop	Street	City	Stat	Zip	Telephone
F.M.B. Bait & Tackle	4133 S Main St	Port Henry	NY	12974	(518) 546-3622
Norm's Bait & Tackle	286 Bridge Rd	Crown Point	NY	12928	(518) 597-3645
Emmons Bait & Tackle	193 U.S. Rte 2	Grand Isle	VT	05458	(802) 372-4531
Ray's Bait & Tackle	49 North Street	Burlington	VT	05401	(802) 658-7928
Big River Bait and Tackle	2093 Silver St	Hinesburg	VT	05461	(802) 482-3028
Dattilio's Guns & Tackle	794 Shelburne Rd	So. Burlington	VT	05403	(802) 862-5516
West Marine	861 Williston Rd	So. Burlington	VT	05403	(802) 865-8064
Craig Elliot	1044 Sweet Hollow Road	Sheldon	VT	05483	802 933-4921
Emmons Supermarket Inc.	193 US Rt.2	Grand Isle	VT	05458	802 372-4531
Island Bait	Box 95	Grand Isle	VT	05458	802 363-9116
Lake View Lodge	8369 US Rt. 2	No. Hero	VT	05474	802 372-4077
Martin's General Store	2934 US RT 7	Highgate Springs	VT	05460	(802) 868-4459

### 3d. Outreach to Emergency Service Agencies

Before construction starts, CHPE will notify law enforcement, fire, and emergency medical service agencies as required and provide CHPE and DPS contact information. In addition, CHPE will inform agencies of significant changes in construction schedules.

Municipality	Department	Title	First	Last	Street	City	Sta	Zip	Telephone
Vermont State Police	Marine Division	Sergeant	Jake	Metayer	2777 St. George Road	Williston	VT	05495	802-878-7111 Ext. 2011
Grand Isle County Sheriff	Marine Division	Sheriff	Ray	Allen	10 Island Circle	Grand Isle	VT	05458	802) 524-5993.
New York State Police	Troop B Zone 1					Plattsburgh			518-563-3761
New York State Police	Troop B Zone 3					Crown Point			518-873-2750
Clinton County Sheriff	Marine Division	Sheriff	David	Favro	25 McCarthy Drive	Plattsburgh	NY	12901	518.565.4333
NYS DEC Conservation Officers	Region 5	Captain	Daniel	Darrah	Route 86	Ray Brook	NY	12977	(518) 897-1326
Clinton County	Office of Emergency Services	Director	Eric	Day	16 Emergency Services Drive	Plattsburgh	NY	12903	518-565-4791
Essex County	Sheriff	Sheriff	David	Reynolds	702 Stowersville Road	Lewis	NY	12950	518-873-6915
Essex County	Emergency Services	Director	Wendy	Sayward	702 Stowersville Road	Lewis	NY	12950	(518) 873-3900
Plattsburgh	Police Department	Chief	Nathan	York	45 Pine Street	Plattsburgh	NY	12901	518-563-3411
Plattsburgh	Fire Department	Chief	Scott	Lawliss	65 Cornelia Street	Plattsburgh	NY	12901	518-561-3780
Rouses Point	Fire Department	Chief			48 Lake Street	Rouses Point	NY	12979	518-297-5502
Chazy	Fire Department	Chief			9666 Route 9	Chazy	NY	12921	518-846-7326
Ticonderoga	Fire Department	Chief			60 Montcalm S	Ticonderoga	NY	12883	(518) 585-3456
Champlain Valley Physicians Hospital					75 Beekman St	Plattsburgh	NY	12901	(518) 561-2000
Elizabethtown Community Hospital	Ticonderoga Campus				101 Adirondack Drive	Ticonderoga	NY	12883	(518) 585-3700
US Coast Guard Station Burlington					1 Depot Street	Burlington	VT	05401	(802) 951-6792