



Appendix G: Public Involvement Plan and Complaint Resolution Plan

CHAMPLAIN HUDSON POWER EXPRESS (CHPE)



Putnam Station, Congers and Cementon THDD

FEBRUARY 6, 2023

Revision 10

REVISION HISTORY

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02	All Text	04/04/22	Review Comments Update
03	All Text	04/05/22	Finalizing Draft
04	All Text	06/09/22	DPS Comments Update
05	All Text	06/15/22	Review Comments Update
06	1	08/08/22	Review Comments Update
07	3	08/15/22	Review Comments Update
08	2.3	09/15/22	Revised Construction Dates
09	All Text	11/22/22	Review Comments Update
10	All Text	02/06/23	Review Comments Update

TABLE OF CONTENTS

1	Project Overview.....	5
1.1	Impacted Municipalities:	5
2	Public Involvement Plan Overview:	8
2.1	Public Involvement Goals:.....	8
2.2	Public Involvement Team:.....	9
2.3	Community Outreach Stages and Schedule:.....	9
3	Public Involvement Outreach:	13
3.1	Notices and Public Inquiries:.....	13
3.1.1	Toll-Free Phone Number	14
3.1.2	Project Email Address	14
3.1.3	Website	14
3.1.4	Points of Contact.....	14
3.1.5	Test Message Alerts	15
3.1.6	Website Materials:.....	15
3.1.7	Informational Pamphlets and Factsheets:	16
3.1.8	Flyers:.....	16
3.1.9	Doorhangers:.....	16
3.1.10	Contact Cards:.....	16
3.1.11	Signage:.....	16
3.1.12	Variable Message Boards:.....	16
3.1.13	Social Media:.....	17
4	Media:	17
4.1	Media Opportunity Availability:.....	17
5	Open House Public Meetings:.....	17
5.1	Meeting Coordination:.....	18
5.2	Meeting Materials:.....	18
6	Complaint Resolution and Reporting:.....	18

Figures

Figure 1	CHPE Project Route Map.....	6
Figure 2	New York City: Astoria Annex.....	7

Attachment

ATTACHMENT 1	Targeted Public Outreach and Complaint Resolution Plan Putnam Station, Cementon and Congers THDD	19
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1 Project Overview

The Champlain Hudson Power Express (CHPE) is a renewable energy transmission project that will deliver clean power to the New York City metropolitan area. The energy brought to New York consumers through this project will be hydropower produced by Hydro-Québec in the Canadian Province of Québec utilizing natural water flows to generate electricity. The project will play a key role in New York's energy transformation by lowering greenhouse gas emissions while creating jobs and generating billions of dollars in new investments. CHPE will span nearly 339 miles from the U.S.-Canadian border to the heart of New York City (detailed in Figures 1 and 2). The project will deliver enough power for more than one million New York homes and supply power to Quebec sections. CHPE will also provide significant economic benefits to The Empire State, including an estimated \$1.7 billion in tax revenue for local municipalities.

CHPE will construct the high voltage direct current (HVDC) transmission line (two 400kV cables with a fiber optic cable) in both marine (192 miles or 56.6% of total alignment) and overland (147 miles, 43.4%) environments, with approximately three-quarters of the overland alignment within railroad (CP, CSX, and PA) right-of-way (ROW) and the balance of the overland miles (24.5%) in NYSDOT, Thruway Authority, local road ROWs, recreational sites, and private lands. CHPE will place the HVDC transmission line underground in both the marine and overland alignments. In addition to the transmission line, CHPE will construct an HVDC Converter Station in Astoria, Queens, and a high voltage alternating current (HVAC) system including a 0.3-mile overhead line, modification of the Astoria Annex Substation, and a nearly 3.5 mile (two 345kV cables) from the Astoria Annex to the Rainey Substation, a.k.a. the Astoria-Rainey Cable (ARC). CHPE will construct the Converter Station and HVAC system on the Astoria Annex and underground city streets in Queens.

1.1 Impacted Municipalities:

- **Washington County:** Town of Putnam, Town of Dresden, Town of Whitehall, Village of Whitehall, Town of Fort Ann, Village of Fort Ann, Town of Kingsbury, and Village of Fort Edward.
- **Saratoga County:** Town of Moreau, Town of Northumberland, Town of Wilton, Town of Greenfield, City of Saratoga Springs, Town of Milton, Town of Ballston, and Town of Clifton Park.
- **Schenectady County:** Town of Glenville, Village of Scotia, and Town of Rotterdam.
- **Albany County:** Town of Guilderland, Village of Voorheesville, Town of New Scotland, and Town of Coeymans.
- **Greene County:** Town of New Baltimore, Town of Coxsackie, Village of Coxsackie, Town of Catskill, and Village of Catskill.
- **Rockland County:** Town of Stony Point, Village of Haverstraw, Village of West Haverstraw, Town of Haverstraw, and Town of Clarkstown.

- **Bronx County:** Bronx
- **New York County:** Manhattan
- **Queens County:** Queens

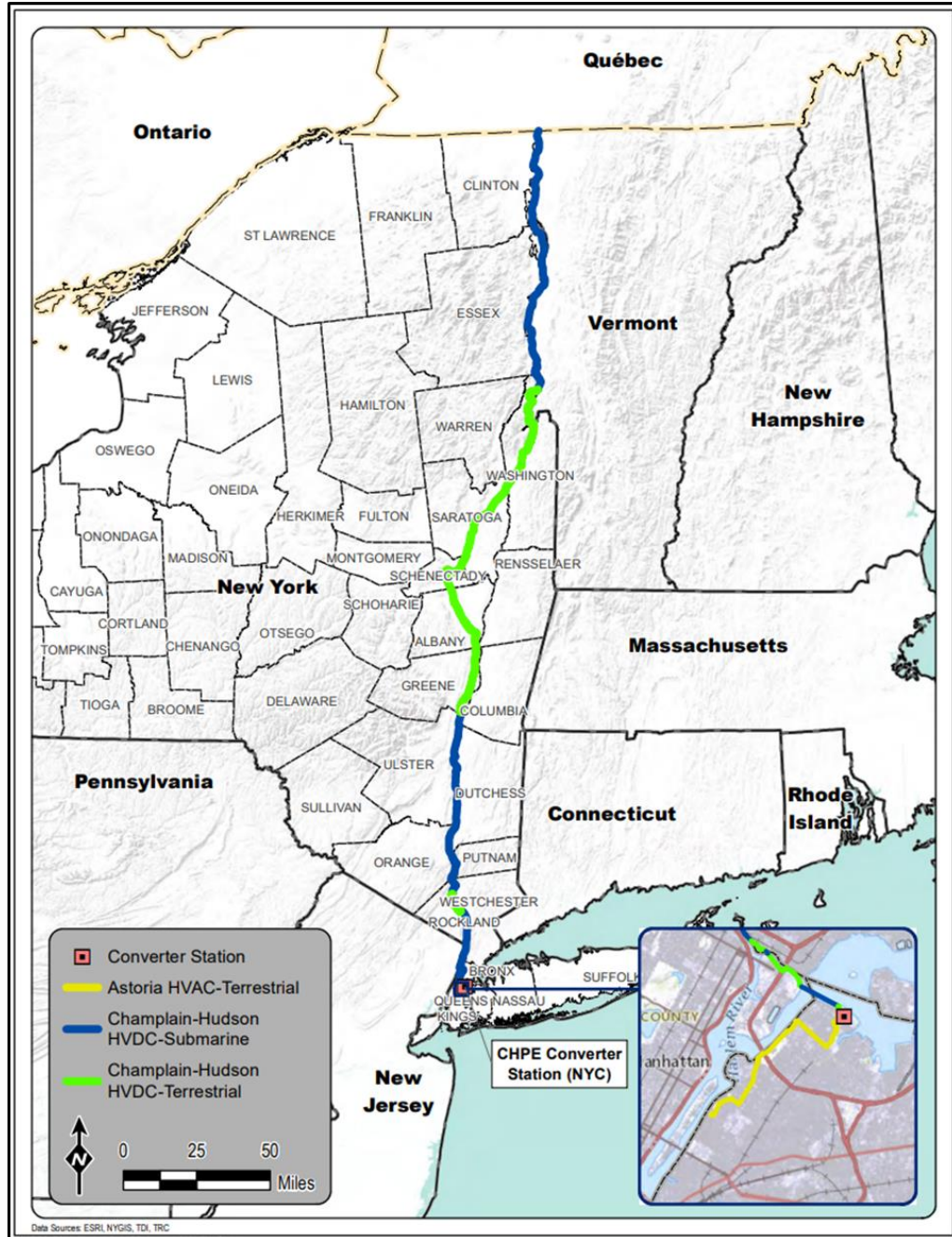


Figure 1 CHPE Project Route Map.

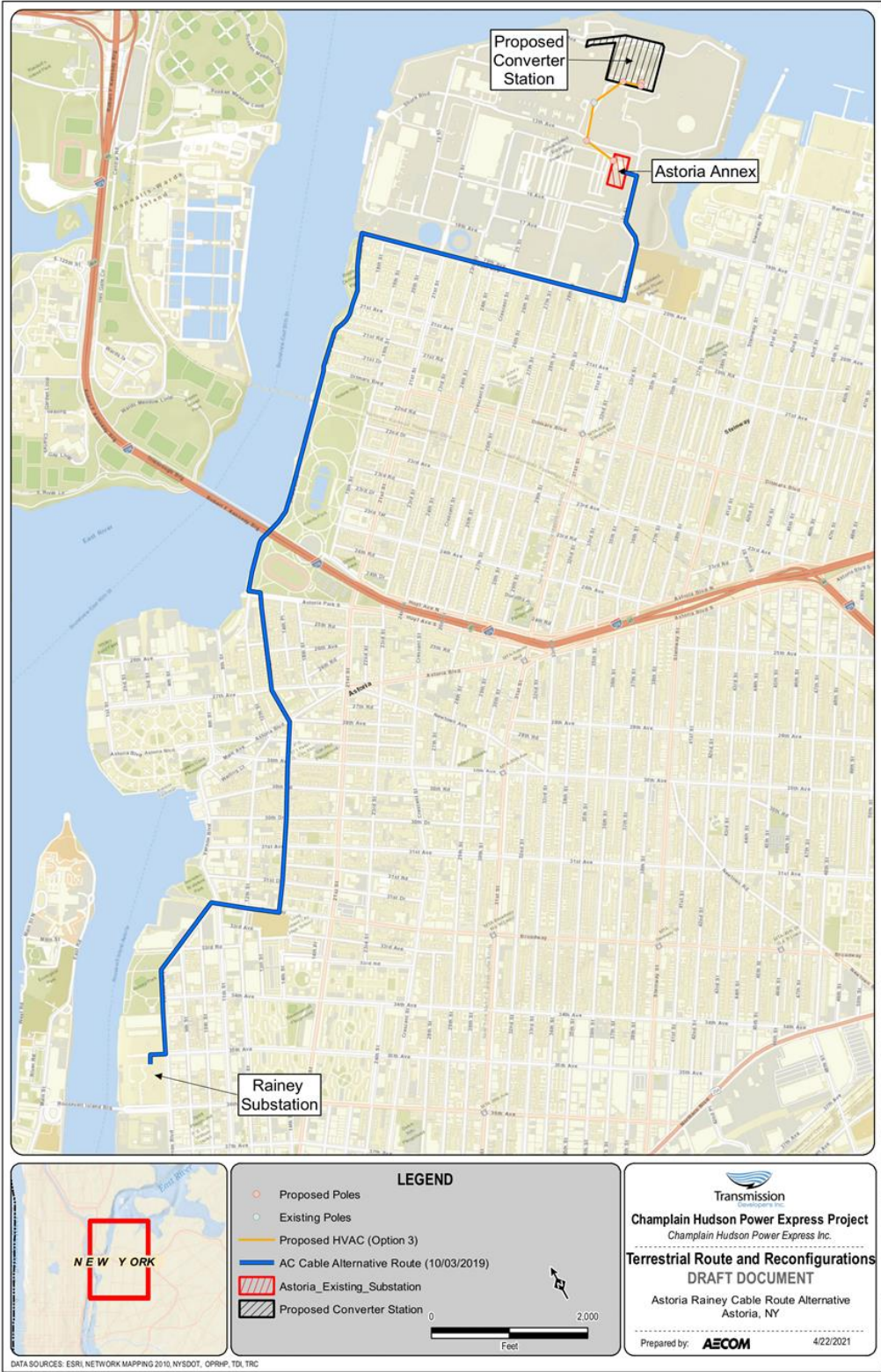


Figure 2 New York City: Astoria Annex.

2 Public Involvement Plan Overview:

The Public Involvement Plan (PIP) is a living document. It serves as a proposed set of actions, strategies, methodologies, and overarching timeline to guide the outreach process throughout construction and post-construction site restoration. CHPE will update the PIP throughout the project entering commercial operation.

CHPE has developed The Public Involvement Plan to encourage public awareness and understanding of the CHPE project. The overall goal of the PIP is to promote two-way communication between the project and residents, public officials, and business owners in each affected community.

The PIP provides an overall framework for conducting a comprehensive and effective information exchange throughout the project. However, the framework is also flexible, scalable, and customizable, to meet the specific communication needs most effectively of each affected community. The PIP can also be modified based on suggestions from community members and officials.

CHPE has included specific public outreach activities and affected stakeholders for this segment, as well as a public meeting and notification information Attachment 1 at the end of this document.

2.1 Public Involvement Goals:

The goals of the construction-phase outreach program will be to:

- Communicate information, proposed schedules, and other matters to the public and stakeholders regarding Environmental Management and Construction Plans (EM&CPs) submitted for each segment and upcoming construction activities during the construction phase.
- Keep residents and officials in affected communities, local stakeholders, and interest groups; and the news media informed promptly of significant project activities.
- Provide a method for stakeholders to inquire and raise concerns with the project team.
- Work to create and maintain, through an active Public Involvement plan, a climate of understanding and trust aimed at providing information and responding to concerns promptly.
- Comply with Article VII public outreach requirements.

The term "stakeholders" includes a broad range of individuals and organizations, including agencies and community groups with specific interests in renewable energy, including elected and appointed officials, business owners, commercial entities, emergency responders, schools, transit companies, landowners (host and abutting), and others located within or having interests within the Project Area. This term also applies to the general public in the Project Area.

2.2 Public Involvement Team:

The Public Involvement Plan will complement previous and ongoing outreach efforts by the Certificate Holder, CHPE LLC. WSP will support CHPE's Outreach and include several project partners. WSP is one of the world's leading engineering, environmental, and professional services firms comprised of engineers, planners, technical experts, construction managers, and communications and public involvement professionals. A clear division of roles and responsibilities will maximize CHPE's Outreach team communication efforts and provide consistency of messages and approach. The following highlights the delineation of primary responsibilities:

- Public Outreach Program Oversight, Public Relations & Media Engagement - CHPE LLC
- Public Outreach Program – WSP, with support from CHPE LLC
- Public Relations & Media Engagement along with oversight of Public Outreach Program – CHPE LLC
- Public Relations/Tech Support – Mower
- Press & Media Engagement – Risa Heller
- Regulatory Compliance – Young/Sommer LLC

2.3 Community Outreach Stages and Schedule:

Outreach for the CHPE project will be ongoing and be adjusted depending on the stage of the project, the geographic segment, and the construction method. This project has been broken into multiple segments and will include overland and marine construction. See segments in Figure 3. CHPE has proposed the following outreach actions and strategies.

Lake Champlain

Construction Expected: April 2023 – July 2024

Outreach Anticipated: Q1 2023 – Q4 2024

Before the start of construction, CHPE will conduct Outreach at recreation centers, marinas, parks/visitors' centers, and ferry terminals. CHPE will post flyers and signage to notify recreators of potential access restrictions. CHPE will send official notice of construction to mariners, local officials, host/abutting property owners in the area, and relevant state and federal regulators. Although construction is on the New York side of Lake Champlain, Outreach may also be conducted on the Vermont side since construction will likely be visible from both shorelines at times and construction may impact access to Vermont recreators.

Outreach Tactics: Meetings with all key elected officials and other stakeholders (as guided by elected officials), direct mail, flyers, text messaging, and signage. Tactics are described in more detail in section 3.

Sequence of Outreach:

Pre-construction: Outreach to property owners and affected stakeholders; virtual meetings with local officials; Any required notifications sent according to regulations as outlined in Section 3.1.

Construction – Continued communication with the community through outreach tactics as construction progresses

Capital Region (Putnam Station to Catskill)

Construction Expected: November 2022 – August 2025

Outreach Anticipated: Q4 2022 – Q4 2025

Overland construction is primarily within railroad right of way in this corridor and traverses various rural, residential, and industrial areas. Overland construction has the potential to impact roadways as deliveries and equipment may need traffic control, which could impede the normal flow of traffic.

Outreach Tactics: Meetings with key elected officials and stakeholders identified through meetings, direct mail, flyers, text messaging, door hangers, variable message boards, and public meetings. Tactics are described in more detail in section 3.

Sequence of Outreach

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

Upper Hudson River (Catskill to Stony Point)

Construction Expected: April 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

This project's Upper Hudson marine portion has many marinas, docks, parks, recreational sites, and businesses along the river.

Outreach Tactics: Direct mail, flyers, text messaging, signage. Tactics described in more detail in section 3

Sequence of Outreach:

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to mariners, local officials, and host/abutting property owners.

Construction – Continued communication with the community through outreach tactics as construction progresses.

Rockland County (Stony Point to Clarkstown)

Construction Expected: May 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

As population density increases, the closer the project is to New York City, it will be essential to leverage relationships with local governments and community organizations to disseminate project messaging and updates. Overland construction in Rockland County will likely affect local traffic and access to businesses and residences. In addition to notifying individual businesses and homes, communication channels through local government and business or neighborhood organizations will help relay project notifications and construction impacts, reaching a larger audience. The project will coordinate step-by-step with those stakeholders that have previously been involved in project development.

Outreach Tactics: Direct mail, flyers, text messaging, variable message boards, public meetings. Tactics are described in more detail in section 3.

Sequence of Outreach:

Pre-construction – Individual Outreach to host property owners and virtual meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

Lower Hudson River and Harlem River (Clarkstown to New York City)

Construction Expected: April 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

Communications to local marinas, parks, piers, businesses, and environmental groups will continue to play an essential role in the project's success as submarine construction begins in the Lower Hudson River.

Outreach Tactics: Direct mail, flyers, text messaging, signage. Tactics are described in more detail in section 3.

Sequence of Outreach:

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to mariners, local officials, and host/abutting property owners.

Construction – Continued communication with the community through outreach tactics as construction progresses.

New York City (Randall's Island and Queens)

Construction Expected:

Harlem River – May 2023 – July 2025

Randall's Island – June 2023 – November 2024

Queens – TBD

Overland construction on Randall's Island will require close coordination with Randall's Island Park Alliance and the New York City Department of Parks and Recreation. Communicating through their channels will be beneficial to provide construction updates and impacts to a broad audience.

Coordination and communication with businesses, docks, and marinas along the Harlem and East Rivers are crucial in a dense area. Understanding the access needs of the businesses and waterways will help mitigate potential issues due to access constraints.

Overland construction in Astoria will require direct mailers, signage, and flyers to notify businesses, residents, and passersby of upcoming construction impacts.

Outreach Tactics: Direct mail, flyers, text messaging, signage, social media, public meetings, variable message boards. Tactics are described in more detail in section 3.

Sequence of Outreach:

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

3 Public Involvement Outreach:

Throughout the project design and construction project, the Certificate Holders' Outreach team will create informational materials to be disseminated to the public during public meetings and events and as needed. Materials produced by the Certificate Holders' Outreach team will include materials for the existing project website www.chpexpress.com and project factsheets, project plans, and other materials deemed necessary by the project team with the Certificate Holders' approval. In addition, communication with affected communities will continue throughout construction as work progresses.

CHPE will translate materials into the most prevalently spoken languages in the community and additional languages as needed and upon request. In addition, virtual and in-person meetings have been held with officials to introduce the project, discuss the route through affected communities, answer questions and establish ongoing communication between municipalities and the project.

A total of nine virtual meetings have been held, with 59 local officials participating.

3.1 Notices and Public Inquiries:

Before beginning construction within a segment, CHPE will mail notifications to the following groups at least two weeks before the beginning of site preparation for construction:

- Local emergency personnel and local officials in the area where construction will occur
- Owners and occupants of properties within 100 feet of construction
- Public and private utilities within the construction area

In addition to mailed notifications to property owners, local officials, and emergency personnel listed in Attachment 1, notices will be posted in local media and displayed in public places also listed in Attachment 1. (Post offices, community centers, libraries, and bulletin boards) no less than two weeks before the beginning of site preparation. If site work is delayed significantly, CHPE will provide additional notice to the public before site work resumes. Notification materials will include a map of the construction zone, an anticipated date for the start of

construction, a statement that the Facility is under the jurisdiction of the Public Service Commission and which residents and stakeholders can contact directly, and the following information for stakeholders to inquire or express a concern about the project:

3.1.1 Toll-Free Phone Number

To provide the public and interested stakeholders with a direct line to the project, the Certificate Holders' Outreach team established a 1-800 number that will record calls and alert team members when that they have received a concern or comment. The established number for the project is 1-800-991-CHPE (2473).

CHPE will respond to messages received through the toll-free project number will be responded to within two business days. The voicemail box message acknowledges receipt of the message.

3.1.2 Project Email Address

To address comments and concerns from the public, the Certificate Holders' Outreach team has arranged for a project email address. The email account will receive public input and be accessible by members of the Public Involvement Team. The established project email address is publicoutreach@chpexpress.com. CHPE will respond to inquiries, comments, or concerns sent to the Project Email Address will be responded to within two business days. An automated reply acknowledges receipt of the message.

3.1.3 Website

CHPE will establish a comment form on the project website. CHPE will direct comments, concerns, and general feedback submitted through the website form to the project email account listed above, which will be checked regularly by the Public Outreach Team. The project webpage is <https://chpexpress.com>

Interested parties will be able to sign up project updates via text, email and USPS notification .

CHPE will respond to inquiries, comments, or concerns forwarded to Project Email Address from the website comment form within two business days.

3.1.4 Points of Contact

CHPE has appointed Molly Hollister as the primary point of contact for the Project.

CHPE: Molly Hollister

WSP USA, One Pennsylvania Plaza, New York, New York 10119

Phone: 800-991-CHPE (2473)

Email: publicoutreach@chpexpress.com

DPS: Michelle L. Phillips, Secretary to the Commission, New York Department of Public Service

Phone: 518-474-4520

Email: secretary@dps.ny.gov

DPS: Matthew Smith

Office of Electric, Gas, and Water, New York State Department of Public Service, Three Empire State Plaza, Albany, NY 12223

Phone: (518)474-8702

Email: Matthew.Smith@dps.ny.gov.

Molly Hollister is the point of contact overseeing the Certificate Holders' Outreach team members assigned to check the toll-free phone number and project email address daily. WSP will be responsible for confirming receipt of the inquiry within two business days, routing it to the appropriate project team member for a response, following up on a resolution, and logging the communication in the stakeholder database.

CHPE will log communications with stakeholders in a database. The database will include any inquiries or comments received via the toll-free number, project email, or website and the project team's response and outgoing communication efforts, like construction notices. For complaints, CHPE will maintain a log that lists at least the date of any complaint, identity, and contact information for the complaining party, the date of the Certificate Holders' response, and a description of the outcome. Call logs will be maintained and reported to the DPS in accordance with the Article VIII Certificate.

3.1.5 Test Message Alerts

CHPE will coordinate with NYS DOT and NY511.gov to provide to allow the public to sign up for text message notifications of construction activities in their region.

3.1.6 Website Materials:

To aid in public awareness of the CHPE project, the Certificate Holders' Outreach team will collaborate with the larger project team to develop relevant materials to keep the public and identified stakeholders apprised of project activities, both past, and future. The website includes maps of the project area, construction schedule, and complaint resolution procedures.

Materials produced by the Certificate Holders' Outreach team will not be limited to informational materials.

3.1.7 Informational Pamphlets and Factsheets:

The Certificate Holders' Outreach team will develop informational material throughout construction. A project factsheet has been created that explains the entire project and its impacts and benefits at the local level. It also includes project contact information and Frequently Asked Questions from the public about how construction will proceed. In addition, CHPE will deliver informational materials to points of interest along the corridor, including libraries and other community centers. Materials will be available in multiple languages based on the most frequently used languages in the host community.

3.1.8 Flyers:

CHPE will develop flyers to notify the public of upcoming construction. Based on the needs of specific project segments and communities within the segment, these flyers will be distributed to local marinas, bait and tackle shops, recreation facilities, libraries, post offices, community bulletin boards, and other public facilities to provide notice of construction. CHPE will include applicable CHPE and PSC contacts and information how to file a complaint or concern about the project..

3.1.9 Doorhangers:

CHPE will develop door hangers for use in the field if contact needs to be made with a resident or business that other methods cannot reach. The Outreach Team can attach notification materials and a written note on the door hanger. Doorhangers will include applicable contact information.

3.1.10 Contact Cards:

Contact cards, the business card size, will be developed and printed for use in the field. The contact cards will include:

- The toll-free number,
- Project email address, and
- Website for field personnel to distribute to the public if inquiries or concerns arise.

All inquiries and concerns need to be routed to the Certificate Holders' Outreach team to be responded to and cataloged in accordance with Article VII.

3.1.11 Signage:

CHPS will develop and print yard signs with applicable contact information and place them at construction sites. These signs will provide additional notice to the public and allow contact information to be easily accessed should questions or concerns arise.

3.1.12 Variable Message Boards:

As necessary, the Certificate Holders' Outreach team will work with the construction team to post variable message boards in advance of traffic impacts and in areas where ingress/egress may be affected.

3.1.13 Social Media:

CHPE will use social media to increase awareness, promote the project, and provide construction updates and notifications. The Certificate Holders' Outreach team will have accounts and develop content for use on social media channels like Facebook, Instagram, and Twitter. In addition, CHPE will use the hashtag #CHPE to make it easy for the public to find and engage with posts.

The Certificate Holders' Outreach team will identify related organizations, such as local municipalities and community organizations, and request their participation in sharing the CHPE social media posts to increase reach.

3.1.14 Document Repositories

CHPE will maintain a project document repository at the town hall in each of the three impacted communities. The materials may be viewed during regular business hours. See Attachment 1 for locations. All documents will also be posted on the project website, www.chpexpress.com

4 Media:

Due to the size and reach of the project, CHPE anticipates considerable media attention throughout the project's construction phases. The project Certificate Holders' Outreach team will coordinate media requests and availability with the Certificate Holders.

4.1 Media Opportunity Availability:

The project Certificate Holders' Outreach team will accept media requests and work with the larger project team to determine the appropriate project representative to respond to media availability requests.

Media requests will be evaluated case-by-case by the Certificate Holders' Outreach team to determine if members from the larger project team need to be involved in the response.

5 Open House Public Meetings:

The Certificate Holders' Outreach team will coordinate and support open house public meetings for the overland construction areas to re-acquaint the public with the project, provide a timeline of upcoming construction, and inform the local community about what to expect during construction. There will be a series of in-person meetings in an open house format with informational boards, collateral materials like project factsheets, and project team members available to talk to the public and answer questions about the project. In addition, CHPE will link an online virtual open house to the website with the same collateral available at the in-person open houses for members of the public who could not attend. CHPE will provide translators and translated materials for these meetings as necessary. Public meeting notifications will also allow community members to request translators for their specific language needs.

For each overland project Segment, CHPE will hold at least one public meeting at a location convenient to residents of the affected communities. In addition, CHPE will advertise meetings in local print and online outlets, social media, and municipal calendars.

5.1 Meeting Coordination:

The Certificate Holders' Outreach team will arrange for meeting venues, secure a virtual platform and manage all aspects of virtual meetings, advertise meetings in print and online, organize meeting materials, attend meetings to oversee and take notes, as well as work with the larger project team on relevant meeting aspects.

5.2 Meeting Materials:

The Certificate Holders' Outreach team will develop meeting materials ahead of each public meeting. Meeting materials will primarily include traditional meeting materials like sign-in sheets, comment cards, wayfinding signs, factsheets, and presentation boards, as applicable.

CHPE will post copies of all meeting materials on the project website, including presentations and fact sheets. If the meeting is held virtually, CHPE will also post a link to the recording.

6 Complaint Resolution and Reporting:

CHPE will use a stakeholder management database to log calls, complaints, and inquiries received from the toll-free phone number, email address, and website, as outlined in Section 3.1. CHPE will log each correspondence listing the date of the inquiry, contact information for inquiring party, question or complaint, and description of the outcome. The inquiry log will be made available to Certificate Holders upon DPS request. The Certificate Holders' Outreach team will notify Certificate Holders if they cannot resolve a complaint after reasonable attempts, so Certificate Holders can report to DPS within three business days, as required by the Certificate.

The Certificate Holders' Outreach team will do its best to address all claims, track responses, and make the best effort to resolve all complaints. However, a resolution may not be possible in every circumstance.

Before construction starts in each segment, the Certificate Holders' Outreach team will report public outreach and complaint resolution activities to Certificate Holders and the DPS Project Manager monthly or as requested. The public involvement report will include information tracked by each project partner supporting the public involvement plan. In addition, at the end of each year of construction, the Certificate Holders' Outreach team will provide a report of public outreach activities that year, as well as a look ahead for the next year until the Facility reaches commercial operation and any concerns that might arise during construction.

ATTACHMENT 1

Targeted Public Outreach and Complaint Resolution Plan Putnam Station, Congers and Cementon THDD

Summary

The purpose of the Public Involvement Plan for CHPE Segment 17, Package 10 is to increase public understanding of the project; keep residents, stakeholders, and public officials in the impacted communities informed of planning, construction and restoration activities and schedules and resolve any complaints that may arise.

Relevant Geographic Context

CEMENTON

The Project Site is located on property owned by Glens Falls Lehigh Valley Cement Company in the Town of Catskill, Greene County, New York. The HDD operation will install conduits to be used for future installation of submarine cable transition from the Hudson River to land cable for the overland route. The assembled conduit for this Project will span approximately 800 feet. Access to the Project Site will be provided from existing access roads, consisting of pavement and gravel, leading from Route 9W to the HDD work pad within the Glens Falls Lehigh Valley Cement Company property. The Project Site is not located adjacent to notable buildings or features aside from the cement company, which is located south of the HDD bore pit.

PUTNAM STATION

The Project is in the Town of Putnam and Hamlet of Putnam Station, Washington County, New York. The HDD Project Site is located on property owned by the Delaware and Hudson Railway Company. The Project will utilize an approximate 2.5-acre laydown area to support HDD operations at Putnam Station. The laydown area is located on land owned by the Town of Putnam, located approximately 3.25 miles north of the HDD bore pit location. The laydown area will be accessed from County Route 2 in Putnam, New York. The HDD operation will install conduits to be used for future installation of submarine cable transition from Lake Champlain to land cable for the overland route. The assembled conduit for this Project will span approximately 2,900 feet. The proposed HDD will begin at the work pad on property owned by the Delaware and Hudson Railway Company and will continue northeast in-lake with an exit location in Lake Champlain.

CONGERS

The proposed HDD entry point within Project Site is located on property owned by Isabella Rose Reality, LLC in the Town of Clarkstown, Rockland County, New York. The proposed HDD will continue northeast, terminating in the Hudson River.

The HDD operation will install conduits to be used for future installation of submarine cable transition from the Hudson River to land cable for the overland route. The assembled conduit for this Project will span approximately 2,500 feet. The proposed HDD will begin on a barge within the Hudson River and will drill west towards the Project Site. Access to the Project Site will be provided from Route 9W. Temporary and permanent access roads are not required for the Project. Material and equipment staging and storage will remain within the Project Site area for the HDD.

Outreach Activities

CHPE will continue to conduct its proactive outreach program to keep area residents, and stakeholders informed about the project's progress and respond to any questions or concerns they might have before, during, and after construction. In addition, the CHPE public outreach plan aims to foster communication and build trust between host communities and CHPE and its contractors.

Given their location, the Cementon and Congers THDD will have minimal impact on area residents, traffic and quality issues such as noise and dust. Although the Putnam Station THDD will also have very little impact on traffic and residents, given its very rural location, CHPE will conduct a higher level of interpersonal communication with residents living close to project.

- CHPE will continue to conduct ongoing communication and close coordination with local officials and stakeholders at every step of development, permitting, pre-construction, construction, and restoration. For the past several years, CHPE has closely consulted with officials from Rockland County and the Town of Stony Point to develop a cutting-edge renewable energy project that also respects and benefits the host community.
- Before the start of construction, CHPE will mail to local officials and stakeholders, post in community locations, disseminate to local media and provide constituent service personnel in the regional offices of State and Federal officials, any notifications required by the permit.
- Before the start of construction, CHPE will establish easily accessible document repositories to make pertinent project information available, including but not limited to the Environmental Management and Construction Plan and Appendixes, studies, reports, meeting presentation materials, fact sheets, and Frequently Asked Questions.

CHPE has identified potential repository in the stakeholder list that follows. CHPE has already established a repository on its website: www.chpexpress.com

- CHPE will provide the public a toll-free contact information where they can ask questions and file complaints or concerns with the project team and Public Service Commission. This will be included on signage at the site, project fact sheets distributed to local municipal offices, libraries and schools.
- CHPE will establish easily accessible document repositories of pertinent project information, including but not limited to the Environmental Management and Construction Plan and Appendixes, studies, reports, meeting presentation materials, fact sheets, and Frequently Asked Questions. CHPE has identified potential repositories in the stakeholder list that follows. CHPE has already established a repository on its website: www.chpexpress.com

OUTREACH TO PUTNAM STATION	CHPE will continue communicating with municipalities and local public authorities throughout planning, design, construction, and restoration. Stakeholders will be provided with PSC and CHPE contact information to answer questions and address concerns.		
WASHINGTON COUNTY	Administrator	Melissa Fitch	countyadmin@washingtoncountyny.gov
	Public Works Superintendent	Deborah Donohue, P.E.	ddonohue@washingtoncountyny.gov
	Public Works Mgr.	Jason Hogan	jhogan@washingtoncountyny.gov
TOWN OF PUTNAM STATION	Supervisor	Darrell Wilson	518 547-8317
	Highway Superintendent	Gary Treadway	518 547-8317
	Town Clerk	Darlene Kerr	518 547-8317

OUTREACH TO SCHOOL DISTRICTS	CHPE will contact school districts before the start of construction and provide project and PSC contact information; CHPE will keep districts informed of any changes in construction schedules that might impact their transportation operations.		
PUTNAM STATION UFSD	Superintendent	Matthew Boucher	518 547-8266
	Transportation Director		
WHITEHALL CSD	Superintendent	Patrick Dee	518 499-1772
	Transportation Director	Charles Wilbur	518 499-1772
TICONDERGOGA CSD	Superintendent	Cynthia For Johnston	518 585-7400
	Transportation Director	Josh Cook	518-585-6256
WASHINGTON SARATOGA BOCES	Superintendent	Dr. Turina Parker	(518)-746-3310
	Transportation Director	Dennis Haag	518-746-3566
OUTREACH TO FIRE AND EMERGENCY MANAGEMENT AGENCIES	CHPE will contact Fire, EMS, and public safety agencies before the start of construction and will keep them informed of construction activities and schedules.		

WASHINGTON COUNTY	Fire Coordinator	Glen Bristol	518-746-2255
	Emergency Services	Glen Gosnell	518-747-7520
PUTNAM STATION FIRE FD	Chief		
WHITEHALL FD	Chief		(518) 747-5127
SKENESBOROUGH EMS			518-637-4561
WASHINGTON CO. SHERRIFF	Undersheriff	John Winchell	(518) 746-2475
NYS DEC FOREST RANGERS	Region 5 - Zone F	Lt. Nancy Ganswindt	518-623-1300, Cell: 518-488-9101
NYS DEC CONSERVATION OFFICERS	Region 5	Captain Daniel Darrah	(518) 897-1326
NEW YORK STATE POLICE	Troop G Zone 2		518-583-7000 518-783-3211
OUTREACH TO PUBLIC TRANSPORTATION AGENCIES	CHPE will contact public transportation agencies before the start of construction and inform them of construction activities and schedules, especially those that may impact their customers and clients.		
CAPITAL DISTRICT TRANSPORTATION AUTHORITY	Community Relations	Jaime Kazlo	(518) 482-8822
WASHINGTON COUNTY OFFICE FOR THE AGING	Director		

DOCUMENT REPOSITORIES	Putnam Town Hall	14 Putnam Center Rd, Putnam Station, NY 12861	
	Whitehall Library	12 Williams St, Whitehall, NY 12887	
PUBLIC NOTICE LOCATIONS AND INFORMATIONAL MATERIALS	Putnam Town Hall	14 Putnam Center Rd, Putnam Station, NY 12861	
	Washington County Offices	383 Broadway Fort Edward, NY 12828	
	Washington County Cooperative Extension	415 Lower Main St, Hudson Falls, NY 12839	
	USPS	16783 NY-22, Putnam Station, NY 12861	
PRE-CONSTRUCTION OPEN HOUSE LOCATION	Putnam UFSD	14 Putnam Center Rd, Putnam Station, NY 12861	

OUTREACH TO MUNICIPALITIES CEMENTON	CHPE will continue communicating with municipalities and local public authorities throughout planning, design, construction, and		
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	restoration. Stakeholders will be provided with PSC and CHPE contact information to answer questions and address concerns.		
GREENE COUNTY	Administrator	Shaun S. Groden	518 719-3270
	Highway Superintendent	Scott R. Templeton	518 943-4600
	Sheriff	Peter J. Kusminsky	518 943-3300
TOWN OF CATSKILL	Supervisor	Dale Finch	518 943-2141
	Highway Superintendent	Shawn Beers	518 943-3591
	Town Clerk	Elizabeth Rizzo	518 943-2141
OUTREACH TO SCHOOL DISTRICTS	CHPE will contact school districts before the start of construction and provide project and PSC contact information; CHPE will keep districts informed of any changes in construction schedules that might impact their transportation operations.		
CATSKILL CSD	Superintendent	Melissa Barrow	518 943-4696
	Transportation Director	William Muirhead	518 943-0574
THE ARC MID HUDSON	Transportation Director		800 324-8272
QUESTAR III BOCES	Superintendent	Dr. Turina Parker	(518)-746-3310
	Transportation Director	Dennis Haag	518-746-3566

OUTREACH TO FIRE AND EMERGENCY MANAGEMENT AGENCIES	CHPE will contact Fire, EMS, and public safety agencies before the start of construction and will keep them informed of construction activities and schedules.		
GREENE COUNTY	Emergency Services Director	John P. Farrell Jr.	518 622-3643
GREENE CO. EMERGENCY MEDICAL SERVICES			518 755-1795
CATSKILL AMBULANCE	Captain	George June	518 943-1580
CATSKILL FIRE DEPARTMENT	Chief	John Holt	518 943-2520
NYS CONSERVATION OFFICERS	Captain	Tom Caifa	518 357-2047
NEW YORK STATE POLICE	Troop F	Zone 3	518 622-8600
OUTREACH TO PUBLIC TRANSPORTATION AGENCIES	CHPE will contact public transportation agencies before the start of construction and inform them of construction activities and schedules, especially those that may impact their customers and clients.		
CAPITAL DISTRICT TRANSPORTATION AUTHORITY	Community Relations	Jaime Kazlo	(518) 482-8822
GREENE COUNTY OFFICE FOR THE AGING	Director		518 719-3555

DOCUMENT REPOSITORIES	Catskill Town Hall	439 Main St Catskill NY 12414	
	Catskill Library	1 Franklin St Catskill NY 12414	
PUBLIC NOTICE LOCATIONS AND INFORMATIONAL MATERIALS	Greene County Offices	411 Main Street Catskill, NY	
	Catskill Town Hall	439 Main St, Catskill, NY 12414	
	USPS Catskill	270 Main St, Catskill, NY 12414	
	USPS West Camp	4294 Rte 9W, West Camp, NY 12490	
	Greene County Cooperative Extension	6055 Route 23 Acra, New York 12405	
PRE-CONSTRUCTION OPEN HOUSE LOCATION	TBD		

OUTREACH TO MUNICIPALITIES (CONGERS)	CHPE will continue communicating with municipalities and local public authorities throughout planning, design, construction, and restoration. Stakeholders will be provided with PSC		
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	and CHPE contact information to answer questions and address concerns.		
ROCKLAND COUNTY	County Executive	Ed Day	(845) 483-8300
	Highway Superintendent	Skip Vezzetti	845-638-5060
TOWN OF CLARKSTOWN	Supervisor	George Hoehmann	(845) 639-2050
	Highway Superintendent	Robert Milone	(845) 623-7500
	Town Clerk	Justin Sweet	(845) 639-2010
OUTREACH TO SCHOOL DISTRICTS	CHPE will contact school districts before the start of construction and provide project and PSC contact information; CHPE will keep districts informed of any changes in construction schedules that might impact their transportation operations.		
CLARKSTOWN CSD	Superintendent	Dr. Marc P. Baiocco	superintendentoffice@ccsd.edu
	Transportation Director	Russell Carrasquillo	rcarrasquillo@ccsd.edu
OUTREACH TO FIRE AND EMERGENCY MANAGEMENT AGENCIES	CHPE will contact Fire, EMS, and public safety agencies before the start of construction and will keep them informed of construction activities and schedules.		

ROCKLAND COUNTY OFFICE OF FIRE & EMERGENCY SERVICES	Director	Christopher G Kear	rcftc@co.rockland.ny.us
CONGERS FD	Chief	Marc Popkin	(845) 268-6562
CONGERS VOLUNTEER AMBULANCE	President	Gregg Smith	845 268-7333
ROCKLAND COUNTY SHERRIFF	Sherriff	Louis Falco	(845) 638-5400
OUTREACH TO PUBLIC TRANSPORTATION AGENCIES	CHPE will contact public transportation agencies before the start of construction and inform them of construction activities and schedules, especially those that may impact their customers and clients.		
TRANSPORT OF ROCKLAND	Acting Commissioner	Douglas J. Schuetz	SchuetzD@co.rockland.ny.us
ROCKLAND COUNTY OFFICE FOR THE AGING	Director		(845) 364-2110
DOCUMENT REPOSITORIES	Clarkstown Town Hall	10 Maple Ave, New City, NY 10956	
PUBLIC NOTICE LOCATIONS AND INFORMATIONAL MATERIALS	Rockland County Offices	11 New Hempstead Rd New City, NY 10956	
	Clarkstown Town Hall	10 Maple Ave, New	

		City, NY 10956	
	USPS - Garnerville	55 Ramapo Rd, Garnerville, NY 10923	
	New City Free Library	198 S. Main Street New City, NY 10956	
	Rockland County Cooperative Extension	10 Patriot Hills Ln, Stony Point, NY 10980	
PRE- CONSTRUCTION OPEN HOUSE LOCATION	TBD		