

**CHAMPLAIN HUDSON POWER EXPRESS (CHPE)**



**SEGMENT 3**

**WASHINGTON COUNTY**

**February 28, 2023**

**Revision 10**

## REVISION HISTORY

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# 1 Project Overview

The Champlain Hudson Power Express (CHPE) is a renewable energy transmission project that will deliver clean power to the New York City metropolitan area. The energy brought to New York consumers through this project will be hydropower produced by Hydro-Québec in the Canadian Province of Québec utilizing natural water flows to generate electricity. The project will play a key role in New York's energy transformation by lowering greenhouse gas emissions while creating jobs and generating billions of dollars in new investments. CHPE will span nearly 339 miles from the U.S.-Canadian border to the heart of New York City (detailed in Figures 1 and 2). The project will deliver enough power for more than one million New York homes and supply power to Quebec sections. CHPE will also provide significant economic benefits to The Empire State, including an estimated \$1.7 billion in tax revenue for local municipalities.

CHPE will construct the high voltage direct current (HVDC) transmission line (two 400kV cables with a fiber optic cable) in both marine (192 miles or 56.6% of total alignment) and overland (147 miles, 43.4%) environments, with approximately three-quarters of the overland alignment within railroad (CP, CSX, and PA) right-of-way (ROW) and the balance of the overland miles (24.5%) in NYSDOT, Thruway Authority, local road ROWs, recreational sites, and private lands. CHPE will place the HVDC transmission line underground in both the marine and overland alignments. In addition to the transmission line, CHPE will construct an HVDC Converter Station in Astoria, Queens, and a high voltage alternating current (HVAC) system including a 0.3-mile overhead line, modification of the Astoria Annex Substation, and a nearly 3.5 mile (two 345kV cables) from the Astoria Annex to the Rainey Substation, a.k.a. the Astoria-Rainey Cable (ARC). CHPE will construct the Converter Station and HVAC system on the Astoria Annex and underground city streets in Queens.

## 1.1 Impacted Municipalities:

- **Washington County:** Town of Putnam, Town of Dresden, Town of Whitehall, Village of Whitehall, Town of Fort Ann, Village of Fort Ann, Town of Kingsbury, and Village of Fort Edward.
- **Saratoga County:** Town of Moreau, Town of Northumberland, Town of Wilton, Town of Greenfield, City of Saratoga Springs, Town of Milton, Town of Ballston, and Town of Clifton Park.
- **Schenectady County:** Town of Glenville, Village of Scotia, and Town of Rotterdam.
- **Albany County:** Town of Guilderland, Village of Voorheesville, Town of New Scotland, and Town of Coeymans.
- **Greene County:** Town of New Baltimore, Town of Coxsackie, Village of Coxsackie, Town of Catskill, and Village of Catskill.
- **Rockland County:** Town of Stony Point, Village of Haverstraw, Village of West Haverstraw, Town of Haverstraw, and Town of Clarkstown.

- **Bronx County:** Bronx
- **New York County:** Manhattan
- **Queens County:** Queens

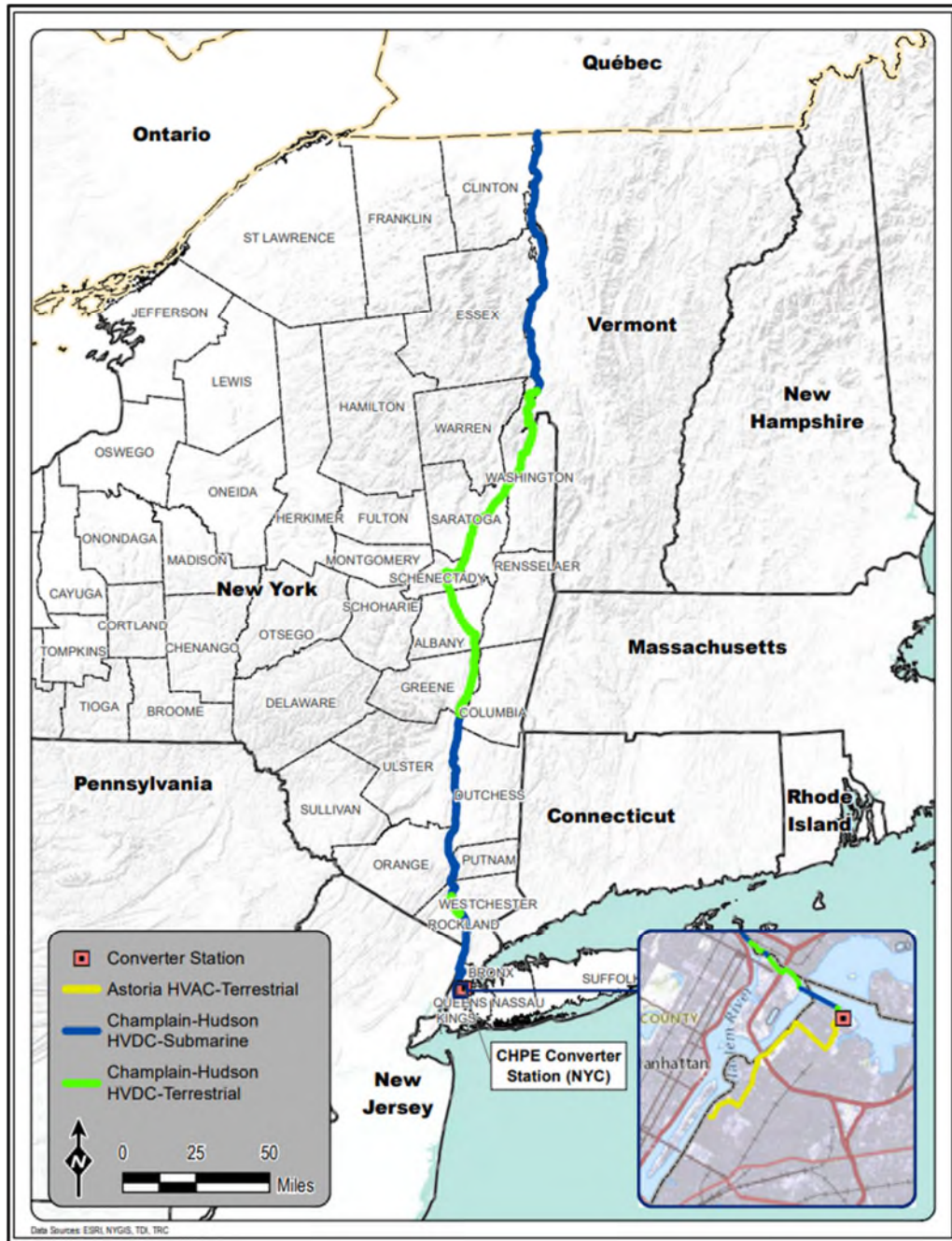


Figure 1 CHPE Project Route Map.

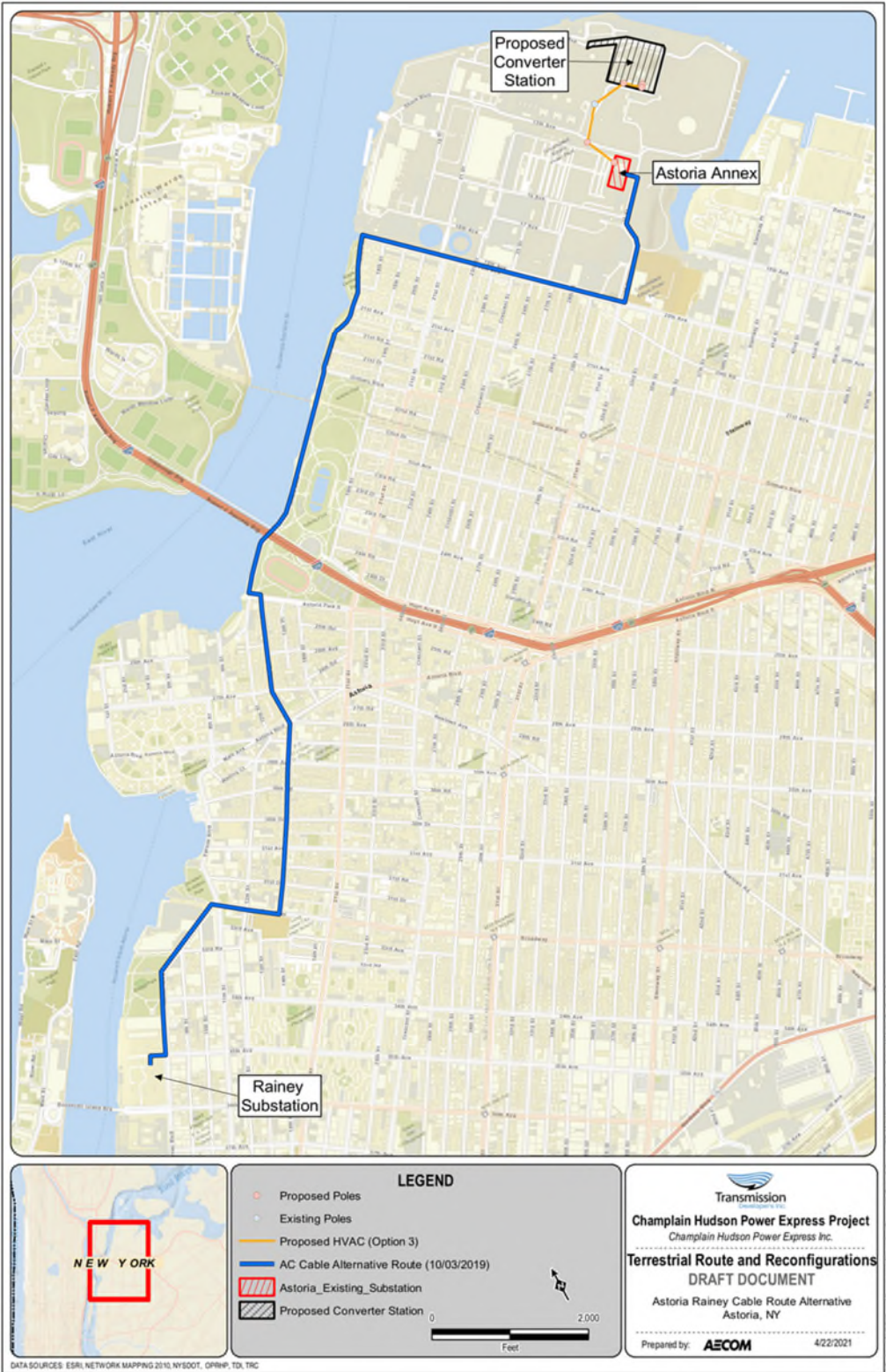


Figure 2 New York City: Astoria Annex.



## **2 Public Involvement Plan Overview:**

The Public Involvement Plan (PIP) is a living document and serves as a proposed set of actions, strategies, methodologies, and overarching timeline to guide the outreach process throughout construction and post-construction site restoration. CHPE will update the PIP throughout the project entering commercial operation.

CHPE has developed The Public Involvement Plan to encourage public awareness and understanding of the CHPE project. The overall goal of the PIP is to promote two-way communication between the project and residents, public officials, and business owners in each affected community.

The PIP provides an overall framework for conducting a comprehensive and effective information exchange throughout the project. However, the framework is also flexible, scalable, and customizable, to meet the specific communication needs most effectively of each affected community. The PIP can also be modified based on suggestions from community members and officials.

CHPE has included specific public outreach activities and affected stakeholders for this segment, as well as a public meeting and notification information Attachment 1 at the end of this document.

### **2.1 Public Involvement Goals:**

The goals of the construction-phase outreach program will be to:

- Communicate information, proposed schedules, and other matters to the public and stakeholders regarding Environmental Management and Construction Plans (EM&CPs) submitted for each segment and upcoming construction activities during the construction phase.
- Keep residents and officials in affected communities, local stakeholders, and interest groups; and the news media informed promptly of significant project activities.
- Provide a method for stakeholders to inquire and raise concerns with the project team.
- Work to create and maintain, through an active Public Involvement plan, a climate of understanding and trust aimed at providing information and responding to concerns promptly.
- Comply with Article VII public outreach requirements.

The term "stakeholders" includes a broad range of individuals and organizations, including agencies and community groups with specific interests in renewable energy, including elected and appointed officials, business owners, commercial entities, emergency responders, schools, transit companies, landowners (host and abutting), and others located within or having interests within the Project Area. This term also applies to the general public in the Project Area.



## **2.2 Public Involvement Team:**

The Public Involvement Plan will complement previous and ongoing outreach efforts by the Certificate Holder, CHPE LLC. WSP will support CHPE's Outreach and include several project partners. WSP is one of the world's leading engineering, environmental, and professional services firms comprised of engineers, planners, technical experts, construction managers, and communications and public involvement professionals. A clear division of roles and responsibilities will maximize CHPE's Outreach team communication efforts and provide consistency of messages and approach. The following highlights the delineation of primary responsibilities:

- Public Outreach Program Oversight, Public Relations & Media Engagement - CHPE LLC
- Public Outreach Program – WSP, with support from CHPE LLC
- Public Relations & Media Engagement along with oversight of Public Outreach Program – CHPE LLC
- Public Relations/Tech Support – Mower
- Press & Media Engagement – Risa Heller
- Regulatory Compliance – Young/Sommer LLC

## **2.3 Community Outreach Stages and Schedule:**

Outreach for the CHPE project will be ongoing and be adjusted depending on the stage of the project, the geographic segment, and the construction method. This project has been broken into multiple segments and will include overland and marine construction. See segments in Figure 3. CHPE has proposed the following outreach actions and strategies.

### **Lake Champlain**

Construction Expected: April 2023 – July 2024

Outreach Anticipated: Q1 2023 – Q4 2024

Before the start of construction, CHPE will conduct Outreach at recreation centers, marinas, parks/visitors' centers, and ferry terminals. CHPE will post flyers and signage to notify recreators of potential access restrictions. CHPE will send official notice of construction to mariners, local officials, host/abutting property owners in the area, and relevant state and federal regulators. Although construction is on the New York side of Lake Champlain, Outreach may also be conducted on the Vermont side since construction will likely be visible from both shorelines at times and construction may impact access to Vermont recreators.

Outreach Tactics: Meetings with all key elected officials and other stakeholders (as guided by elected officials), direct mail, flyers, text messaging, and signage. Tactics are described in more detail in section 3.

### **Sequence of Outreach:**

Pre-construction: Outreach to property owners and affected stakeholders; virtual meetings with local officials; Any required notifications sent according to regulations as outlined in Section 3.1.

Construction – Continued communication with the community through outreach tactics as construction progresses

### **Capital Region (Putnam Station to Catskill)**

Construction Expected: November 2022 – August 2025

Outreach Anticipated: Q4 2022 – Q4 2025

Overland construction is primarily within railroad right of way in this corridor and traverses various rural, residential, and industrial areas. Overland construction has the potential to impact roadways as deliveries and equipment may need traffic control, which could impede the normal flow of traffic.

Outreach Tactics: Meetings with key elected officials and stakeholders identified through meetings, direct mail, flyers, text messaging, door hangers, variable message boards, and public meetings. Tactics are described in more detail in section 3.

### **Sequence of Outreach**

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

### **Upper Hudson River (Catskill to Stony Point)**

Construction Expected: April 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

This project's Upper Hudson marine portion has many marinas, docks, parks, recreational sites, and businesses along the river.

Outreach Tactics: Direct mail, flyers, text messaging, signage. Tactics described in more detail in section 3

**Sequence of Outreach:**

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to mariners, local officials, and host/abutting property owners.

Construction – Continued communication with the community through outreach tactics as construction progresses.

**Rockland County (Stony Point to Clarkstown)**

Construction Expected: May 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

As population density increases, the closer the project is to New York City, it will be essential to leverage relationships with local governments and community organizations to disseminate project messaging and updates. Overland construction in Rockland County will likely affect local traffic and access to businesses and residences. In addition to notifying individual businesses and homes, communication channels through local government and business or neighborhood organizations will help relay project notifications and construction impacts, reaching a larger audience. The project will coordinate step-by-step with those stakeholders that have previously been involved in project development.

Outreach Tactics: Direct mail, flyers, text messaging, variable message boards, public meetings. Tactics are described in more detail in section 3.

**Sequence of Outreach:**

Pre-construction – Individual Outreach to host property owners and virtual meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

## **Lower Hudson River and Harlem River (Clarkstown to New York City)**

Construction Expected: April 2023 – August 2025

Outreach Anticipated: Q1 2023 – Q4 2025

Communications to local marinas, parks, piers, businesses, and environmental groups will continue to play an essential role in the project's success as submarine construction begins in the Lower Hudson River.

Outreach Tactics: Direct mail, flyers, text messaging, signage. Tactics are described in more detail in section 3.

### **Sequence of Outreach:**

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to mariners, local officials, and host/abutting property owners.

Construction – Continued communication with the community through outreach tactics as construction progresses.

## **New York City (Randall's Island and Queens)**

Construction Expected:

Harlem River – May 2023 – July 2025

Randall's Island – June 2023 – November 2024

Queens – TBD

Overland construction on Randall's Island will require close coordination with Randall's Island Park Alliance and the New York City Department of Parks and Recreation. Communicating through their channels will be beneficial to provide construction updates and impacts to a broad audience.

Coordination and communication with businesses, docks, and marinas along the Harlem and East Rivers are crucial in a dense area. Understanding the access needs of the businesses and waterways will help mitigate potential issues due to access constraints.

Overland construction in Astoria will require direct mailers, signage, and flyers to notify businesses, residents, and passersby of upcoming construction impacts.

Outreach Tactics: Direct mail, flyers, text messaging, signage, social media, public meetings, variable message boards. Tactics are described in more detail in section 3.

## **Sequence of Outreach:**

Pre-construction – Individual Outreach to host property owners and meetings with local officials.

Two weeks before site preparation – Official notice to local officials and host/abutting property owners.

Construction – Kick-off open house public meeting; continued communication with the community through outreach tactics as construction progresses.

## **3 Public Involvement Outreach:**

Throughout the project design and construction project, the Certificate Holders' Outreach team will create informational materials to be disseminated to the public during public meetings and events and as needed. Materials produced by the Certificate Holders' Outreach team will include materials for the existing project website [www.chpexpress.com](http://www.chpexpress.com) and project factsheets, project plans, and other materials deemed necessary by the project team with the Certificate Holders' approval. In addition, communication with affected communities will continue throughout construction as work progresses.

CHPE will translate materials into the most prevalently spoken languages in the community and additional languages as needed and upon request. In addition, virtual and in-person meetings have been held with officials to introduce the project, discuss the route through affected communities, answer questions and establish ongoing communication between municipalities and the project.

A total of nine virtual meetings have been held, with 59 local officials participating.

### **3.1 Notices and Public Inquiries:**

Before beginning construction within a segment, CHPE will mail notifications to the following groups at least two weeks before the beginning of site preparation for construction:

- Local emergency personnel and local officials in the area where construction will occur
- Owners and occupants of properties within 100 feet of construction
- Public and private utilities within the construction area

In addition to mailed notifications to property owners, local officials, and emergency personnel listed in Attachment 1, notices will be posted in local media and displayed in public places also listed in Attachment 1. (Post offices, community centers, libraries, and bulletin boards) no less than two weeks before the beginning of site preparation. If site work is delayed significantly, CHPE will provide additional notice to the public before site work resumes. Notification materials will include a map of the construction zone, an anticipated date for the start of construction, a statement that the Facility is under the jurisdiction of the Public Service Commission and which residents and stakeholders can contact directly, and the following information for stakeholders to inquire or express a concern about the project:

### **3.1.1 Toll-Free Phone Number**

To provide the public and interested stakeholders with a direct line to the project, the Certificate Holders' Outreach team established a 1-800 number that will record calls and alert team members when that they have received a concern or comment. The established number for the project is 1-800-991-CHPE (2473).

CHPE will respond to messages received through the toll-free project number will be responded to within two business days. The voicemail box message acknowledges receipt of the message.

### **3.1.2 Project Email Address**

To address comments and concerns from the public, the Certificate Holders' Outreach team has arranged for a project email address. The email account will receive public input and be accessible by members of the Public Involvement Team. The established project email address is [publicoutreach@chpexpress.com](mailto:publicoutreach@chpexpress.com). CHPE will respond to inquiries, comments, or concerns sent to the Project Email Address will be responded to within two business days. An automated reply acknowledges receipt of the message.

### **3.1.3 Website**

CHPE will establish a comment form on the project website. CHPE will direct comments, concerns, and general feedback submitted through the website form to the project email account listed above, which will be checked regularly by the Public Outreach Team. The project webpage is <https://chpexpress.com/>

The website will include a form for visitors to sign up for email, text and USPS mail updates and alerts regarding the project.

CHPE will respond to inquiries, comments, or concerns forwarded to Project Email Address from the website comment form within two business days.

### **3.1.4 Points of Contact**

CHPE has appointed Molly Hollister as the primary point of contact for the Project.

**CHPE:** Molly Hollister

WSP USA, One Pennsylvania Plaza, New York, New York 10119

Phone: 800-991-CHPE (2473)

Email: [publicoutreach@chpexpress.com](mailto:publicoutreach@chpexpress.com)

**DPS:** Michelle L. Phillips, Secretary to the Commission, New York Department of Public Service

Phone: 518-474-4520

Email: [secretary@dps.ny.gov](mailto:secretary@dps.ny.gov)

**DPS:** Matthew Smith

Office of Electric, Gas and Water, New York State Department of Public Service,  
Three Empire State Plaza, Albany, NY 12223

Phone: (518)474-8702

Email: [Matthew.Smith@dps.ny.gov](mailto:Matthew.Smith@dps.ny.gov).

Molly Hollister is the point of contact overseeing the Certificate Holders' Outreach team members assigned to check the toll-free phone number and project email address daily. WSP will be responsible for confirming receipt of the inquiry within two business days, routing it to the appropriate project team member for a response, following up on a resolution, and logging the communication in the stakeholder database.

CHPE will log communications with stakeholders in a database. The database will include any inquiries or comments received via the toll-free number, project email, or website and the project team's response and outgoing communication efforts, like construction notices. For complaints, CHPE will maintain a log that lists at least the date of any complaint, identity and contact information for the complaining party, the date of the Certificate Holders' response, and a description of the outcome. Call logs will be maintained and reported to the DPS in accordance with the Article VIII Certificate.

### **3.1.5 Test Message Alerts**

CHPE will coordinate with NYS DOT and NY511.gov to provide to allow the public to sign up for text message notifications of construction activities in their region.

### **3.1.6 Website Materials:**

To aid in public awareness of the CHPE project, the Certificate Holders' Outreach team will collaborate with the larger project team to develop relevant materials to keep the public and identified stakeholders apprised of project activities, both past, and future. The website includes maps of the project area, construction schedule, and complaint resolution procedures.

Materials produced by the Certificate Holders' Outreach team will not be limited to informational materials.

### **3.1.7 Informational Pamphlets and Factsheets:**

The Certificate Holders' Outreach team will develop informational material throughout construction. A project factsheet has been created that explains the entire project and its impacts and benefits at the local level. It also includes project contact information, as well as how to file a complaint or concern with the Department of Public Service, and Frequently Asked Questions from the public about how construction will proceed. In addition, CHPE will deliver informational materials to points of interest along the corridor, including libraries and other community centers. Materials will be available in multiple languages based on the most



frequently used languages in the host community. All materials will be posted on the CHPE website.

CHPE will develop flyers to notify the public of upcoming construction. Based on the needs of specific project segments and communities within the segment, these flyers will be distributed to local marinas, bait and tackle shops, recreation facilities, libraries, post offices, community bulletin boards, and other public facilities to provide notice of construction. Flyers will include CHPE contact information as well as how to file a complaint or concern with the Department of Public Service.

### **3.1.8 Doorhangers:**

CHPE will develop door hangers for use in the field if contact needs to be made with a resident or business that other methods cannot reach. The Outreach Team can attach notification materials and a written note on the door hanger. Doorhangers will include applicable contact information.

### **3.1.9 Contact Cards:**

Contact cards, the business card size, will be developed and printed for use in the field. The contact cards will include:

- The toll-free number,
- Project email address, and
- Website for field personnel to distribute to the public if inquiries or concerns arise.

All inquiries and concerns need to be routed to the Certificate Holders' Outreach team to be responded to and cataloged in accordance with Article VII.

### **3.1.10 Signage:**

CHPS will develop and print yard signs with applicable contact information and place them at construction sites. These signs will provide additional notice to the public and allow contact information to be easily accessed should questions or concerns arise.

### **3.1.11 Variable Message Boards:**

As necessary, the Certificate Holders' Outreach team will work with the construction team to post variable message boards in advance of traffic impacts and in areas where ingress/egress may be affected.

### **3.1.12 Social Media:**

CHPE will use social media to increase awareness, promote the project, and provide construction updates and notifications. The Certificate Holders' Outreach team will have accounts and develop content for use on social media channels like Facebook, Instagram, and Twitter. In addition, CHPE will use the hashtag #CHPE to make it easy for the public to find and engage with posts.

The Certificate Holders' Outreach team will identify related organizations, such as local municipalities and community organizations, and request their participation in sharing the CHPE social media posts to increase reach.

### **3.1.14 Document Repositories**

CHPE will maintain printed document repositories at local libraries. The materials may be viewed during regular business hours. See Attachment 1 for locations. All documents will also be posted on the project website, [www.chpexpress.com](http://www.chpexpress.com)

## **4 Media:**

Due to the size and reach of the project, CHPE anticipates considerable media attention throughout the project's construction phases. The project Certificate Holders' Outreach team will coordinate media requests and availability with the Certificate Holders.

### **4.1 Media Opportunity Availability:**

The project Certificate Holders' Outreach team will accept media requests and work with the larger project team to determine the appropriate project representative to respond to media availability requests.

Media requests will be evaluated case-by-case by the Certificate Holders' Outreach team to determine if members from the larger project team need to be involved in the response.

## **5 Open House Public Meetings:**

The Certificate Holders' Outreach team will coordinate and support open house public meetings for the overland construction areas to re-acquaint the public with the project, provide a timeline of upcoming construction, and inform the local community about what to expect during construction. There will be a series of in-person meetings in an open house format with informational boards, collateral materials like project factsheets, and project team members available to talk to the public and answer questions about the project.

In addition, CHPE will link an online virtual open house to the website and post the same materials and presentations available at the in-person open houses for members of the public who could not attend. CHPE will provide translators and translated materials for these meetings as necessary.

Public meeting notifications will also allow community members to request translators for their specific language needs. All open house materials will include CHPE contact information, how to file a complaint or concern with the State Department of Public Service and the process and timeline for how the inquiry will be addressed.

For each overland project Segment, CHPE will hold at least one public meeting at a location convenient to residents of the affected communities. In addition, CHPE will advertise meetings in local print and online outlets, social media, and municipal calendars.

### **5.1 Meeting Coordination:**

The Certificate Holders' Outreach team will arrange for meeting venues, secure a virtual platform, and manage all aspects of virtual meetings, advertise meetings in print and online, organize meeting materials, attend meetings to oversee and take notes, as well as work with the larger project team on relevant meeting aspects.

CHPE will include a meeting invitation with the notification mailing to affected landowners and interested stakeholders and post the invitation in public places.

### **5.2 Meeting Materials:**

The Certificate Holders' Outreach team will develop meeting materials ahead of each public meeting. Meeting materials will primarily include traditional meeting materials like sign-in sheets, comment cards, wayfinding signs, factsheets, and presentation boards, as applicable.

## **6 Complaint Resolution and Reporting:**

CHPE will use a stakeholder management database to log calls, complaints, and inquiries received from the toll-free phone number, email address, and website, as outlined in Section 3.1. CHPE will log each correspondence listing the date of the inquiry, contact information for inquiring party, question or complaint, and description of the outcome. The inquiry log will be made available to Certificate Holders upon DPS request. The Certificate Holders' Outreach team will notify Certificate Holders if they cannot resolve a complaint after reasonable attempts, so Certificate Holders can report to DPS within three business days, as required by the Certificate.

The Certificate Holders' Outreach team will do its best to address all claims, track responses, and make the best effort to resolve all complaints. However, a resolution may not be possible in every circumstance.

The Certificate Holders' Outreach team has and will regularly report public outreach activities to Certificate Holders monthly or as requested for submission to the DPS Project Manager. The public involvement report will include information tracked by each project partner supporting the public involvement plan. In addition, at the end of each year of construction, the Certificate Holders' Outreach team will provide a report of public outreach activities that year, as well as a look ahead for the next year until the Facility reaches commercial operation and any concerns that might arise during construction.

# ATTACHMENT 1

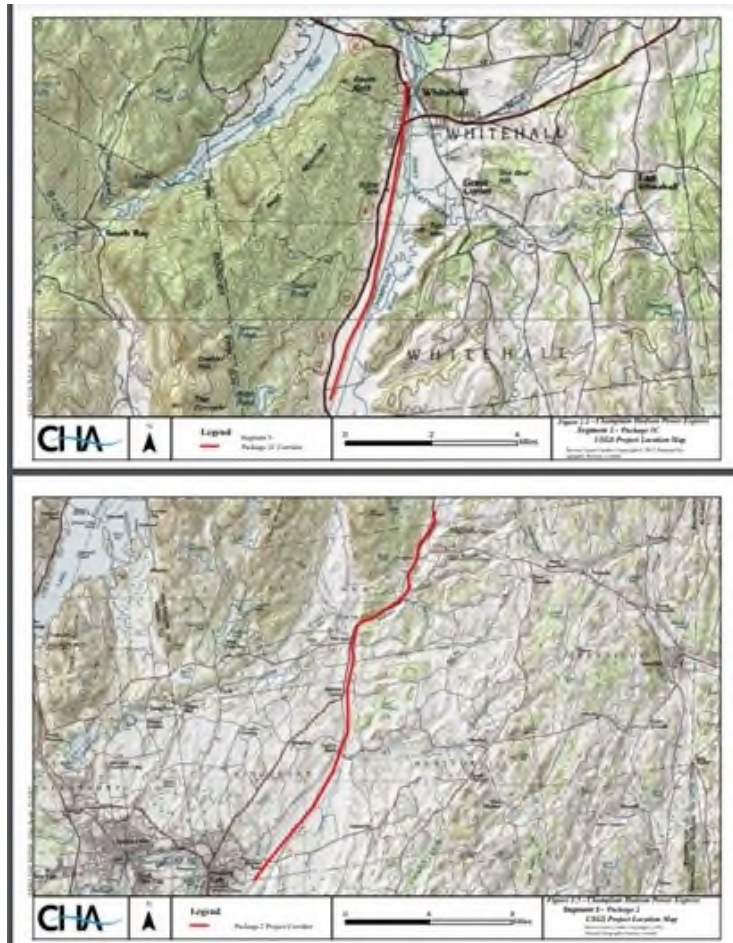
## Targeted Public Outreach and Complaint Resolution Plan CHPE Segment 3

### Summary

The purpose of the Public Involvement Plan for CHPE Segment 3 is to increase public understanding of the project, keep the impacted communities informed of any potential impacts during construction and resolve any complaints that may arise.

### Segment Location and Description

CHPE Segment 3 begins in the Town of Whitehall and continues through the Town of Fort Ann and ends in the Town of Kingsbury, Washington County, NY crossing through the Village of Whitehall, Village of Fort Ann, and Town of Hartford. The conduit route for Segment 3 occurs within the Canadian Pacific (CP) right of way (ROW) (approximately Sta. 15000+00) transitions to the Old Route 4 ROW (approximately Sta. 20280+00) and reverts back to the CP ROW (approximately Sta. 20781+73+00) for a total of roughly 20.8 miles.



## Community Profile

Segment 3 is located within the Washington County towns of Whitehall, Hartford, Kingsbury, and Fort Ann. The area is part of the Glens Falls Metropolitan Statistical Area, defined by the U.S. Census Bureau as two counties, Warren and Washington, anchored by the City of Glens Falls. It is also considered by many to be part of the Lake George / Saratoga Region of New York State.

This Segment is located in a very rural area of New York State. According to the U.S. Census Bureau, rural areas consist of open countryside with population densities of less than 500 people per square mile or locations (villages) with a population of less than 2,500. For example, the Town of Whitehall has a population density of 54 people per square mile. Fort Ann has 58 per square mile. Kingsbury has 326. In comparison, the Town of Rotterdam in Schenectady County has 855 people per square mile, and the Town of Haverstraw in Rockland County has 1,764. Although population density increases as you move south and east from Whitehall to Kingsbury and closer to increased opportunities for employment, shopping, and entertainment, all three towns share quite similar demographics.

According to the U.S. Census, the Town of Kingsbury is 94.5% White, and Whitehall is 84%, White. Interestingly, the Town of Fort Ann is only 65% white, 25% African American, and 13% Hispanic. However, these numbers include the inmate populations at the two State prisons within the Segment. (Until very recently, the Census counted inmates as residents of the location of the prison they are held and not their last home address.)

Segment-wide, the Census reports less than 5% of households indicated a language other than English is commonly spoken at home (although this increases to 11% in Fort Ann, attributed primarily to the inmate population at the Great Meadow and Washington Correctional Facilities). In comparison, in the Town of Haverstraw in Rockland County, 46% of households indicate that a language other than English is spoken at home. (There is a small population of migrant workers in Washington County with Limited English Proficiency, primarily employed at area farms and stone quarries).

According to the 2020 Census, 18% of Segment residents are age 65 and over, approximately 85% of housing units are owner-occupied, and 82% of households have broadband internet access (slightly less than the county-wide amount).

Agriculture, retail, construction materials (quarries), tourism, forestry, and the public sector provide most of the jobs in the area. In addition, many residents commute to work outside the three affected towns, mostly traveling alone by automobile via State Routes 4 and 149 to jobs primarily in healthcare, insurance, retail, and manufacturing employment in nearby Glens Falls, Lake George, and Queensbury and some in Saratoga and Albany Counties.

In addition to local drivers, the two major state highways, New York State Routes 4 and 22, are heavily utilized by commercial trucks and tourists traveling to and from Vermont. Motorists also

share the road with heavy, slow-moving equipment used in commercial farming operations, especially during busy spring planting and fall harvest seasons.

Aside from school buses and transportation services for senior citizens, non-emergency medical visits, and those with special needs, this Segment has no regularly scheduled public transportation. (Greater Glens Falls Transit does have a route that connects the Village of Ft. Edward and Glens Falls just outside Segment 2).

The four area school districts (Whitehall, Fort Ann, Hudson Falls, and Fort Edward) are a central focal point and source of pride for the communities they serve. The quality of life in each town is almost inextricably tied to the safety and quality of its schools. Therefore, it is critical to keep school districts informed about the project and any potential impacts on student transportation.

Residents also pay close attention to the workings of their local government, especially regarding safe and well-maintained roads and anything that might negatively impact the area's rural character, natural resources, and beauty. That is why CHPE has made a commitment to establish close working relationships with local town supervisors, highway superintendents, law enforcement, and volunteer fire and emergency service agencies – not only to share information about the project but also to stay informed about and address any questions or concerns residents may have.

The major local news outlet is the daily print and online versions of the Glens Falls Post-Star. Several radio, television, and cable news outlets based in Glens Falls, Albany, and Rutland, Vermont, also serve the area. The Washington County Broadband Initiative estimates that about 95% of the approximately 29,000 housing units in the County have access to high-speed broadband internet, with about 82% now connected and able to access online news sources and social media.

The Public Involvement Plan for this Segment will be adjusted to the demographics, media habits, and concerns of residents living in the affected communities. However, communicating often and openly with community leaders will be a constant. CHPE will maintain transparent, two-way communication with community leaders, school officials, law enforcement, and emergency personnel throughout the project to provide timely and accurate information to their constituents, school parents, employees, and neighbors.

Even though broadband internet access is widespread, this area has a somewhat older population and many residents living outside of town, some in isolated locations. Therefore, the Public Outreach Team will deploy more traditional forms of communication such as signage, door hangers, and direct mail when necessary to ensure all affected residents are notified well in advance of any pre-construction, construction, or restoration activities.

Finally, given the significant number of residents who drive out of the area to work and the number of truckers and tourists unfamiliar with area roads, the Public Outreach Team utilizes signage, media releases, and text alerts to inform motorists of any construction activities that may impact them.

### **Public Involvement Activities**

- CHPE will continue ongoing communication and close coordination with local officials and stakeholders at every step of planning, pre-construction, construction, and restoration.

Since 2013, CHPE representatives have met with officials from Washington County, The Warren-Washington Industrial Development Authority, and the Towns of Fort Ann, Whitehall, and Kingsbury to introduce the project and then again to discuss the need for municipal consent, all of which have been granted. CHPE has provided local officials with email updates on significant project milestones and responded by telephone, email, and in-person to questions and requests for information concerning the project. CHPE held a virtual Pre-EM&CP submittal meeting with Washington County and Town officials on May 31, 2022, to provide a project update and answer questions. On November 14, 2022, CHPE and its contractors held a pre-construction meeting for the Whitehall laydown yard with State, County, and Town officials participating. CHPE addressed concerns raised by the Whitehall Supervisor in a follow-up meeting and provided the additional requested information.

Finally, on November 30, 2023, Governor Hochul held the groundbreaking for the entire 339-mile CHPE project in Whitehall, with many County and Town officials, residents, and stakeholders in attendance. This event culminated close to a decade of consultation, communication, and cooperation between CHPE and local officials and stakeholders.

- Before the start of construction, CHPE will mail an official notification to local officials and stakeholders and post the information in the public locations listed below. It will also disseminate the notice to local interest groups, individuals who have requested project updates, and local media and provide it to personnel in the regional offices of elected State and Federal officials in Glens Falls and Albany, so they can better and more quickly address any constituent inquiries or concerns about the project.
- Before the start of construction, CHPE will hold an open house for the public at a convenient time and easily accessible location within the segment. In addition, CHPE will include a meeting invitation with the notification mailing to affected landowners and interested stakeholders and post it with the notification in public places.



- CHPE construction contractors will brief personnel on recording and forwarding general questions or concerns. On-site construction personnel will record and immediately forward any complaints or concerns to CHPE Public Outreach Team for a response. The CHPE will record every inquiry, the answer, and the resolution.
- CHPE will distribute project fact sheets to town offices and libraries throughout the segment with CHPE contact information and how to file a complaint or concern with the State Department of Public Service. Additional informational materials will be supplied and replenished throughout the project at various locations, including those listed below.
- Signage with CHPE and PSC contact information will be placed conspicuously along the route with particular attention to wherever construction vehicles may be entering or leaving the road.
- Contact has been made with the State Department of Transportation to coordinate with NY511 and NYALERT to provide text message alerts regarding any significant construction impacts on traffic.

**Segment 3 Local Stakeholders, Emergency Service Agencies, Public Transportation Providers, Public Notice, and Information Distribution Locations**

<b>MUNICIPALITIES</b>	CHPE will continue communicating with municipalities and local public authorities throughout planning, design, construction, and restoration. Stakeholders will be provided with PSC and CHPE contact information to answer questions and address concerns.		
<b>WASHINGTON COUNTY</b>	County Manager	Melissa Fitch	<a href="mailto:countyadmin@washingtoncountyny.gov">countyadmin@washingtoncountyny.gov</a>
	Public Works Superintendent	Deborah Donohue	<a href="mailto:ddonohue@washingtoncountyny.gov">ddonohue@washingtoncountyny.gov</a>
	Public Works Manager	James Hogan	<a href="mailto:jhogan@washingtoncountyny.gov">jhogan@washingtoncountyny.gov</a>

<b>TOWN OF WHITEHALL</b>	Supervisor	John Rozell	(518)499-1535
	Deputy Supervisor	David Hollister	<a href="mailto:town@whitehallny.org">town@whitehallny.org</a>
	Highway Superintendent	Louis Pratt	(518)499-1467
	Town Clerk	Patti Gordon	<a href="mailto:town@whitehallny.org">town@whitehallny.org</a>
<b>VILLAGE OF WHITEHALL</b>	Mayor	Julie Eagan	(518)499-0871
	DPW Manager	Steven Brock	(518)320-5024
	Village Clerk	Stephanie LaChapelle	<a href="mailto:village@whitehallny.org">village@whitehallny.org</a>
<b>TOWN OF FORT ANN</b>	Supervisor	Samuel J. Hall	<a href="mailto:fortanntownsupervisor@yahoo.com">fortanntownsupervisor@yahoo.com</a>
	Town Clerk	Miranda Herringshaw	<a href="mailto:mlh.fortanntownclerk@yahoo.com">mlh.fortanntownclerk@yahoo.com</a>
	Highway Superintendent	Paul Winchell	518-639-1063
<b>VILLAGE OF FORT ANN</b>	Mayor	Denis J Langlois	
	Village Clerk	Linda Blondin	
<b>TOWN OF HARTFORD</b>	Supervisor	Dana Haff	(518) 632-9151
	Town Clerk	Denise Pettys	(518) 632-9151
	Highway Superintendent	Greg Brown	(518) 632-5255
<b>TOWN OF KINGSBURY</b>	Supervisor	Dana Hogan	518-747-2188 x3007
	Town Clerk	Cynthia A. Bardin	518-747-2188 x3001
	Highway Superintendent	Michael Graham	518-747-6231
<b>SCHOOL DISTRICTS</b>	CHPE will contact school districts before the start of construction and provide project and		

	PSC contact information; CHPE will keep districts informed of any changes in construction schedules that might impact their transportation operations.		
<b>WHITEHALL CSD</b>	Superintendent	Patrick Dee	<a href="mailto:pdee@railroaders.net">pdee@railroaders.net</a>
	Transportation Director	Charles Wilbur	<a href="mailto:cwilbur@railroaders.net">cwilbur@railroaders.net</a>
<b>FORT ANN CSD</b>	Superintendent	Justin Hoskins	<a href="mailto:Jhoskins@fortannschool.org">Jhoskins@fortannschool.org</a>
	Transportation Director	Mark Larrow	<a href="mailto:MLarrow@fortannschool.org">MLarrow@fortannschool.org</a>
<b>FORT EDWARD UNION FREE SCHOOL DISTRICT</b>	Superintendent	Richard DeMallie	<a href="mailto:rdmallie@fortedward.org">rdmallie@fortedward.org</a>
	Transportation Director		(518) 747-4529 Ext. 3120
<b>HUDSON FALLS CSD</b>	Superintendent	Dan Ward	(518) 681-4124
	Transportation Director	Aaron Cooper	<a href="mailto:acooper@hfcSD.org">acooper@hfcSD.org</a>
<b>FIRE AND EMERGENCY MANAGEMENT AGENCIES</b>	CHPE will contact Fire, EMS, and public safety agencies before the start of construction and will keep them informed of construction activities and schedules.		
<b>FORT ANN VFC</b>	Chief		(518) 639-8811
<b>WEST FORT ANN VFC</b>	Chief		518-792-0161
<b>FORT EDWARD VFC</b>	Chief		(518) 747-5127

<b>HUDSON FALLS VFC</b>	Chief		<a href="mailto:HFVFD36@gmail.com">HFVFD36@gmail.com</a>
<b>SKENESBOROUGH VFC</b>	Chief		(518) 499-0720
<b>SKENESBOROUGH EMERGENCY RESCUE SQUAD</b>	Captain		518) 235-7670
<b>FORT ANN EMERGENCY RESCUE SQUAD</b>	Captain		(518) 639-1005
<b>FORT EDWARD RESCUE</b>	Captain		(518) 747-6198
<b>WASHINGTON COUNTY</b>	Director of Public Safety	Glen Gosnell	518-746-2255
	Sheriff	Jeffrey J. Murphy	(518) 746-2475
<b>TRANSPORTATION AGENCIES</b>	CHPE will contact public transportation agencies before the start of construction and inform them of construction activities and schedules, especially those that may impact their customers and clients.		
<b>Warren-Washington ARC</b>	Transportation Director		(518) 793-4204
<b>Washington County Office for Aging</b>	Transportation Director		518-746-2420
<b>Greater Glens Falls Transit</b>	Transportation Director	Scott Sopczyk	ssggft@gftransit.org
<b>PUBLIC NOTICE LOCATIONS</b>	Required public notices will be posted		

	two weeks before the start of construction.		
	Kingsbury Town Hall 6 Michigan Street Hudson Falls, NY		
	Fort Ann Town Hall 80 George St. Fort Ann, NY 12827		
	Whitehall Town Hall 57 Skenesborough Dr. Whitehall, NY 12887		
	Fort Ann Library  53 George St., Fort Ann, NY, 12827		
	Hudson Falls Library 220 Main St., Hudson Falls, NY 12839		
	Isaac C. Griswold Library 12 Williams St., Whitehall, NY 12887		
	Washington County Offices Ft. Edward		
	USPS Whitehall 12887		
	USPS Fort Ann 12827		
	USPS Hudson Falls 12839		
	Stewarts Shops Whitehall, NY		
	Cumberland Farms Fort Ann		
	Cumberland Farms Hudson Falls		
	Cumberland Farms Ft. Edward		
	Stewarts Shops Ft. Edward NY		

<b>DOCUMENT REPOSITORIES</b>	Isaac C. Griswold Library 12 Williams St., Whitehall, NY 12887		
	Fort Ann Library 53 George St., Fort Ann, NY, 12827		
	Hudson Falls Library 220 Main St., Hudson Falls, NY 12839		
<b>INFORMATIONAL MATERIALS LOCATIONS</b>	Project fact sheets with CHPE and DPS contact information will be available at the following locations.		
	Kingsbury Town Hall 6 Michigan Street Hudson Falls, NY		
	Fort Ann Town Hall 80 George St. Fort Ann, NY 12827		
	Whitehall Town Hall 57 Skenesborough Dr. Whitehall, NY 12887		
	Fort Ann Library 53 George St., Fort Ann, NY, 12827		
	Hudson Falls Library 220 Main St., Hudson Falls, NY 12839		
	Isaac C. Griswold Library 12 Williams St., Whitehall, NY 12887		
	Washington County Offices		

	Ft. Edward		
<b>PRE- CONSTRUCTION OPEN HOUSE</b>	Hudson Falls High School Auditorium 80 E Labarge St Hudson Falls, NY 12839		